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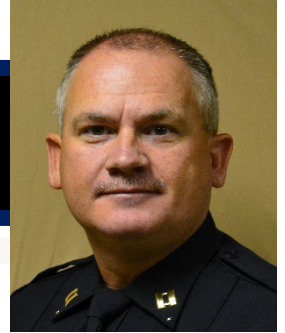
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**Message from the Chief of Police,**

**Tommy Rhodes**



Welcome to the Wilkesboro Police Department,

I invite you to learn more about us by reviewing our 2021 Annual Report, telephoning us, or visiting us in person or on our website. The men and women of the Wilkesboro Police Department take great pride in serving this beautiful historic community.

I am honored to serve the residents of the Town of Wilkesboro as your Chief of Police. I am also proud to support the accomplishments and fine work of the men and women of this law enforcement agency that continually provide quality service each and every day, to provide you with the best policing services available.

The Wilkesboro Police Department serves our community by utilizing our core values which include Service, Accountability, Professionalism, Integrity, and Dignity. We are committed to being a community-policing organization that learns from citizen feedback and community involvement.

Allow me to extend my appreciation to our fine citizens, local officials, and the officers and employees of the Wilkesboro Police Department for their gracious support of me and the professional law enforcement services we provide.

Sincerely,

**Tommy Rhodes**



## **Mission Statement**

The mission of the men and women of the Wilkesboro Police Department is to strive for the impartial enforcement of state and local laws to foster the peaceful environment of our citizens. We will establish community partnerships by providing proactive police services aimed at crime reduction and the protection of life and property. By ethical interactions with those we serve, we will garner the mutual respect that provides the cornerstone of trust our citizens deserve.

## **Law Enforcement Code of Ethics**

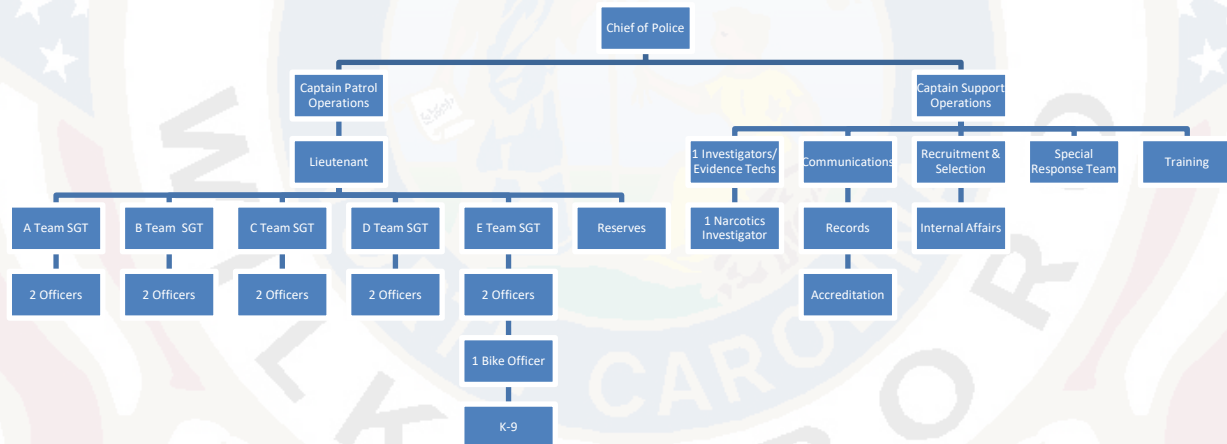
As a Law Enforcement Officer, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality, and justice.

I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint, and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary for the performance of my duty.

I will never act officiously or permit personal feelings, prejudices, animosities, or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice, or ill will, never employing unnecessary force or violence and never accepting gratuities.

I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession...law enforcement.

# 2021 Organizational Chart







## **CALEA**

CALEA is an acronym for the Commission on Accreditation for Law Enforcement Agencies, Inc. The purpose of this program is to improve the delivery of public safety services by maintaining a body of standards developed by public safety practitioners, establishing and maintaining an accreditation process, and recognizing professional excellence. The accreditation process involves a complete review of departmental standards and an inspection of compliance with those standards. The review is conducted by independent experts

in the field of law enforcement, who come from all over the United States. The auditors spend time with officers to ensure their understanding and knowledge of the CALEA process, and they also reach out to the community by allowing public comments on the quality of services provided by the Department.

CALEA is a departmental-wide function and is administered by the Support Operations Division Captain. Various compliance reports are assigned to different personnel within the department. Compliance reports include analyses, summaries, and evaluations that must be completed on a time sensitive schedule. The Support Operations Division Captain ensures that reports are completed, and the Accreditation Manager maintains files of corresponding standards. Although CALEA requires a great deal of hard work on behalf of the Police Department and Town, it produces several benefits. Examples of benefits include international recognition, agency accountability, and professional excellence.

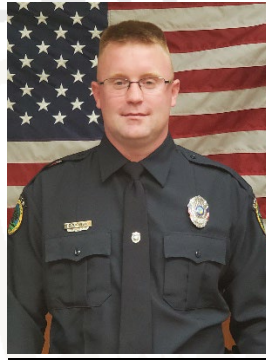
The Department was first awarded the CALEA accreditation on November 19, 2011. The Department went before the Commission and received our second reaccreditation at the CALEA conference in Jacksonville, Florida in November 2017.

## 2021 Promotion's



In December 2021, Rocky Moore was promoted to Captain of the Patrol Division. He will supervise this division daily operations. Moore has dedicated his service to the Town of Wilkesboro since 2003.

## **2021 New Employee's**



**Roger Queen**

Roger Queen joined the department in September 2021 after completing Basic Law Enforcement Training at Wilkes Community College.



**Courtney Johnson**

Courtney Johnson joined the department in August 2021 as the Accreditation Manger.



**Matthew Dillard**

Matthew Dillard joined the department as a reserve officer in November 2021. He is also an Investigator for the West Jefferson Police Department in Ashe County, NC.





## **Division Commander**

*Captain Rocky Moore*

## **Team Supervisors**

### ***Adam Team***

*Sgt. Nathan Wells*

### ***Baker Team***

*Sgt. Jerry Parsons*

### ***Charlie Team***

*Sgt. Philip Brown*

### ***David Team***

*Sgt. Ronnie Price*

### ***Edward Team***

*Sgt. Brian McManus*

## **Patrol Operations Division**

The Patrol Division is commanded by Captain Rocky Moore and is the largest section in the agency. There are 16 full-time and 3 part-time sworn officers assigned to the patrol division. The officers are divided into four teams of three officers and one team of four officers. The five patrol teams each have a Sergeant. These teams work a rotating 12-hour schedule, and they are the first staff members to respond to all crimes, including responding to 911 calls, calls for service, domestic disturbances, and shopliftings. The Patrol Division operates under a patrol-based investigation approach to all crimes. All personnel assigned to the Patrol Division are responsible for taking a proactive approach to partnerships, prevention and problem-solving in the Wilkesboro Community.

In 2021, the Patrol Division responded to 10,457 calls for service which is an 8.54% increase from 2020. They completed 552 Crash Investigations, 804 Incident Reports, and 307 Arrest Reports and issued 1,067 Traffic Citations totaling 1,486 charges.





### Division Commander

*Captain Jason Delbert*

### Investigators

*Inv. Chris Handy*

*Inv. Chris Arnder*

### Tele-communicators

*Julie Anderson*

*Michelle Sparks*



## Support Operations Division

The Support Operations Division is commanded by Captain Jason Delbert and is staffed by two Investigators, Two full-time telecommunicators and 4 part-time telecommunicators. Both investigators are assigned to handle felony crimes including homicide, rape, robbery, theft and fraud cases. One investigator is also assigned to investigate drugs and vice cases. The investigators employ a team approach to major crime investigations, where multiple investigators are assigned to all major crimes such as a homicide, robbery, and missing person cases. This division is also responsible for several other duties within the department to include, Evidence and Property Management, Recruitment and Selection, Information Technology, Background Investigations, Records, Communications and Law Enforcement Accreditation.

One Investigator is trained in Crime Scene Investigation which allows the department to process most crime scenes without calling for assistance from outside agencies.





# ANNUAL REVIEW



## **Response to Aggression**

Because the application of force on an individual by a police officer is subject to scrutiny by society, the Wilkesboro Police Department investigates all incidents involving officers where some type of response was used on an individual. All responses must be reasonable and necessary. Each response to aggression incident is reviewed by the Division Commander and then by the Senior Command staff for compliance with policy and reasonableness of the response used.

During 2021, Wilkesboro Police Department Officers were involved in 24 Response to Aggression incidents. This was an 14% increase from the previous year. All incidents in 2021 were reviewed and found to be within departmental policy. Below is a listing of the incidents for the last three years.

<b>Shift</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>
<b>Day (0700-1900)</b>	<b>5</b>	<b>13</b>	<b>11</b>
<b>Night (1900-0700)</b>	<b>8</b>	<b>8</b>	<b>13</b>
<b>Division</b>			
<b>Patrol</b>	<b>13</b>	<b>21</b>	<b>24</b>
<b>Support</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Suspect Activity</b>			
<b>Assaultive</b>	<b>0</b>	<b>3</b>	<b>2</b>
<b>Non-Compliant</b>	<b>5</b>	<b>9</b>	<b>16</b>
<b>Running/Evading</b>	<b>4</b>	<b>6</b>	<b>3</b>
<b>Known Threat/Felony Stop</b>	<b>2</b>	<b>3</b>	<b>2</b>
<b>Weapon Found on Suspect</b>	<b>1</b>	<b>2</b>	<b>1</b>
<b>Officer Response</b>			
<b>Firearm (Drawn)</b>	<b>4</b>	<b>4</b>	<b>9</b>
<b>Firearm (Fired)</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Hands</b>	<b>8</b>	<b>6</b>	<b>12</b>
<b>Taser (Drawn)</b>	<b>1</b>	<b>11</b>	<b>7</b>
<b>Taser (Fired)</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Pepper Spray</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>Response by Race</b>			
<b>White</b>	<b>12</b>	<b>16</b>	<b>16</b>
<b>Black</b>	<b>1</b>	<b>4</b>	<b>4</b>
<b>Other</b>	<b>0</b>	<b>1</b>	<b>4</b>
<b>Response by Sex</b>			
<b>Male</b>	<b>11</b>	<b>19</b>	<b>19</b>
<b>Female</b>	<b>2</b>	<b>2</b>	<b>5</b>
<b>Totals</b>	<b>13</b>	<b>21</b>	<b>24</b>

## Internal Affairs/Complaints

The Wilkesboro Police Department investigates all complaints received by the agency. Complaints may be received in writing, in person, by telephone, by email; anonymous complaints are accepted. The preferred method is in writing on a *Citizen Complaint Form*.

The agency uses a two-tiered investigative system that involves the First Line Supervisors for minor complaints that may be a misunderstanding of policy or procedures and a formal investigation for more serious complaints. All officers assigned to internal investigations have specialized training in internal investigative affairs. The Chief of Police assigns all complaints to either a First-Line Supervisor, Division Commander or to Internal Affairs for a complete investigation.

There were zero complaints in 2021 for the Wilkesboro Police Department and its employee's. Below is a breakdown of the complaints from the previous three years.

Complaint Origin	2019	2020	2021
Citizen	1	1	0
Internal	0	2	0
Originating Action			
Traffic Stop	0	0	0
Arrest	0	0	0
Officers Conduct	1	3	0
Disposition			
Sustained	0	2	0
Not Sustained	0	0	0
Unfounded	1	0	0
Exonerated	0	1	0

### Definitions

**Sustained-** The allegation is supported by sufficient evidence to believe the incident complained of occurred

**Not Sustained-** Investigation discloses insufficient evidence either to prove or disprove the allegation

**Unfounded-** The investigation disclosed that the act complained of never occurred and therefore is false

**Exonerated-** The incident complained of occurred; however, the actions of the staff member were lawful and proper

## Vehicle Pursuits

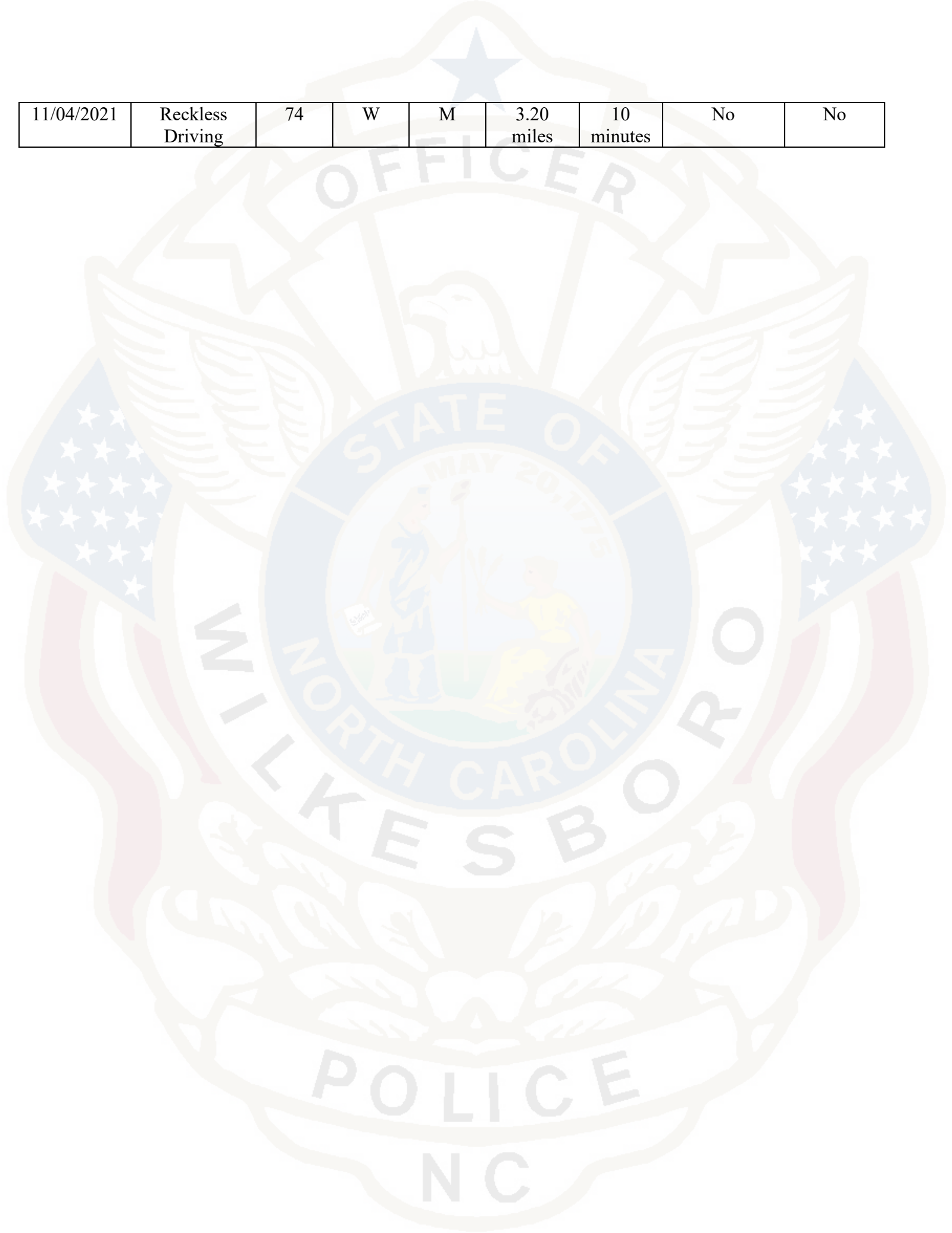


During 2021, the Wilkesboro Police Department had nine (9) Motor Vehicle Pursuits. In 2020, the agency had three (3) Motor Vehicle Pursuits. Of the nine pursuits in 2021, three (3) occurred during day shift and six (6) occurred during night shift. The average duration of the pursuits was ten (10) minutes. The average distance the pursuits covered was 11.3 miles. The longest pursuit traveled 48.3 miles and lasted twenty-four (24) minutes. The pursuits were initiated due to a variety of driving behaviors to include Fictitious Tags, Speeding and a Stolen Vehicle. Two (2) of the pursuits were terminated by the officers, due to losing sight of the suspect. All the pursuits were reviewed by the agencies command staff and found to be within departmental policy.

Date/Time	Reason for Pursuit	Age of Driver	Race of Driver	Sex of Driver	Distance of Pursuit	Time of Pursuit	Pursuit Terminated	Stop Sticks Deployed
1/14/2021	Fictitious Tag	20	W	M	48.3 miles	24 minutes	No	Yes
1/22/2021	DWI Investigation	19	H	M	1 mile	2.31 minutes	No	No
2/8/2021	Medical Cancellation	N/A	N/A	M	1.12 miles	2 minutes	No	No
4/5/2021	Fictitious and Expired Tag	N/A	N/A	F	4.1 miles	4 minutes	Yes	No
5/28/2021	No Headlights and Expired Registration	24	W	F	15.9 miles	15 minutes	No	Yes
6/17/2021	Expired Registration	N/A	N/A	N/A	25.3 miles	33 minutes	Yes	No
6/29/2021	Stolen Vehicle	27	W	M	1.3 miles	1.45 minutes	No	Yes
7/22/2021	Speeding	75	W	F	1.5 miles	2.10 minutes	No	No



11/04/2021	Reckless Driving	74	W	M	3.20 miles	10 minutes	No	No
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**Performance**



**Reports**



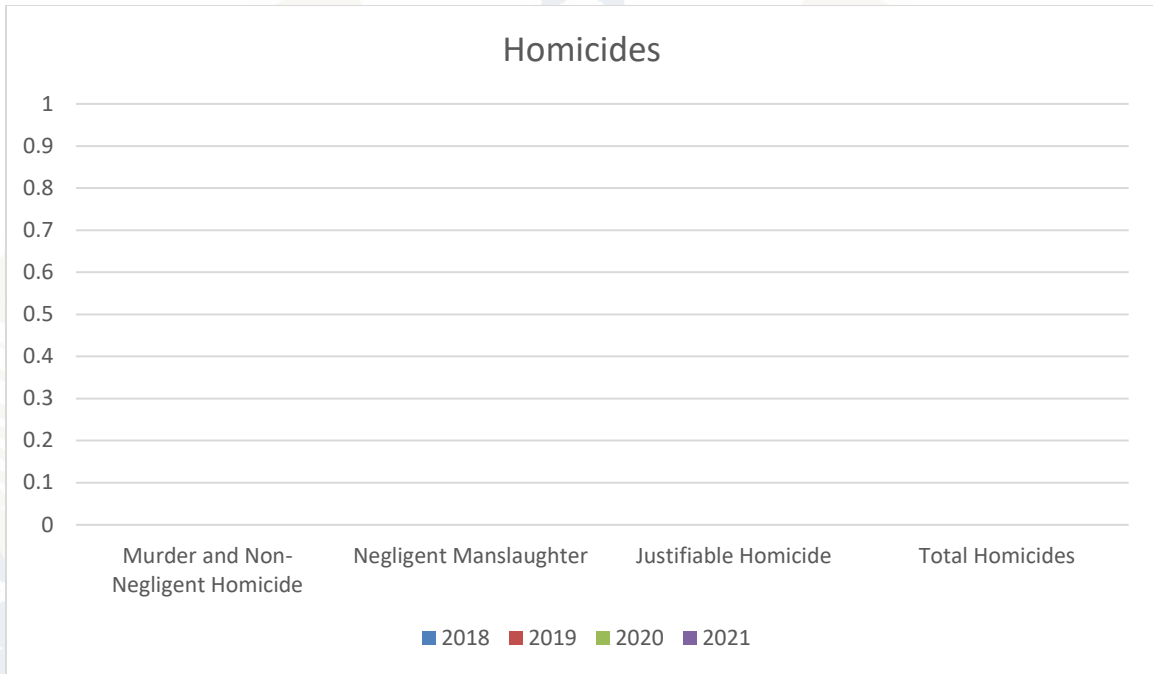
## **Crime Statistics**

The FBI's Uniform Crime Reporting (UCR) Program is a nationwide, cooperative statistical effort of more than 18,000 city, university, and college, county, state, tribal, and federal law enforcement agencies (LEAs) voluntarily reporting data on offenses reported or known. Since 1930, the FBI has administered the UCR Program and continued to assess and monitor the nature and type of crime in the nation. The program's primary objective is to generate reliable information for use in (LE) administration, operation, and management. However, over the years, UCR data have become one of the country's leading social indicators. Criminologists, sociologists, legislators, municipal planners, the media, and other students of criminal justice use the data for varied research and planning purposes.

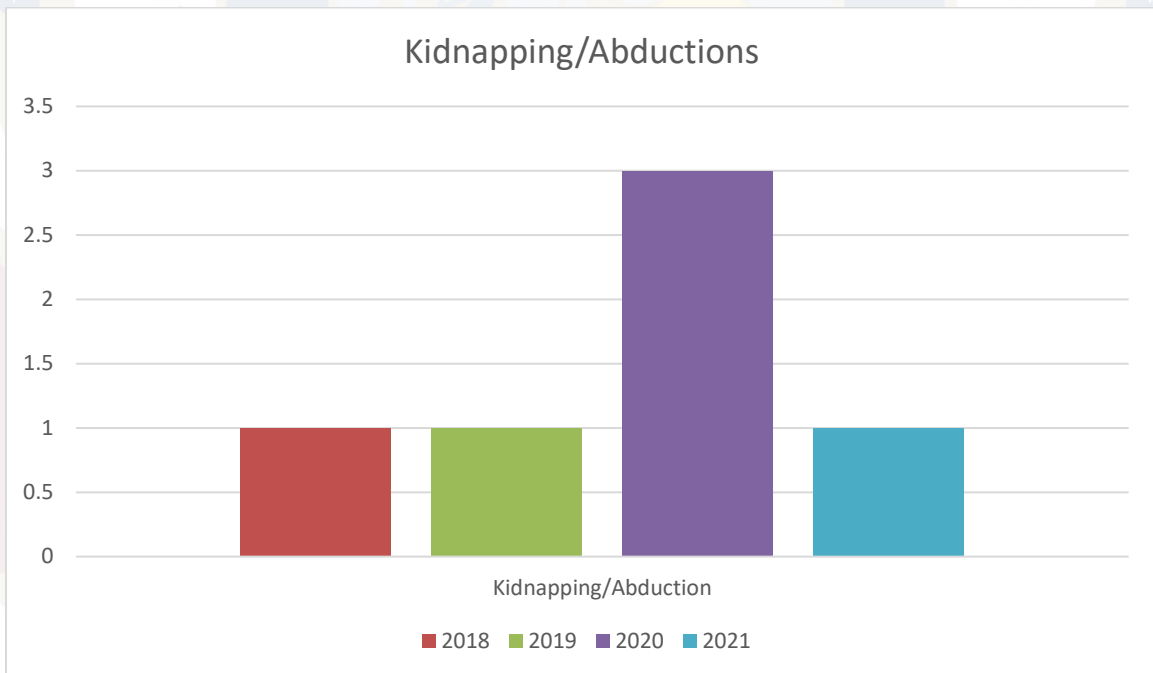
The FBI's UCR Program prepared this manual to assist LEAs in reporting their crime statistics via the Program's National Incident-Based Reporting System (NIBRS).

Originally, the UCR Program was designed as a summary system to collect only the most serious offense within an incident. However, the Program began using incident-based reporting (i.e., NIBRS) in 1989 to capture all offenses within an incident—up to ten crime occurrences. Through NIBRS, LEAs report data on each offense and arrest within 24 offense categories made up of 52 specific crimes called Group A offenses. For each of the Group A offenses coming to their attention, the LE collects administrative, offense, property, victim, offender, and arrestee information. LEAs report only arrest data for an additional 10 Group B offense categories.

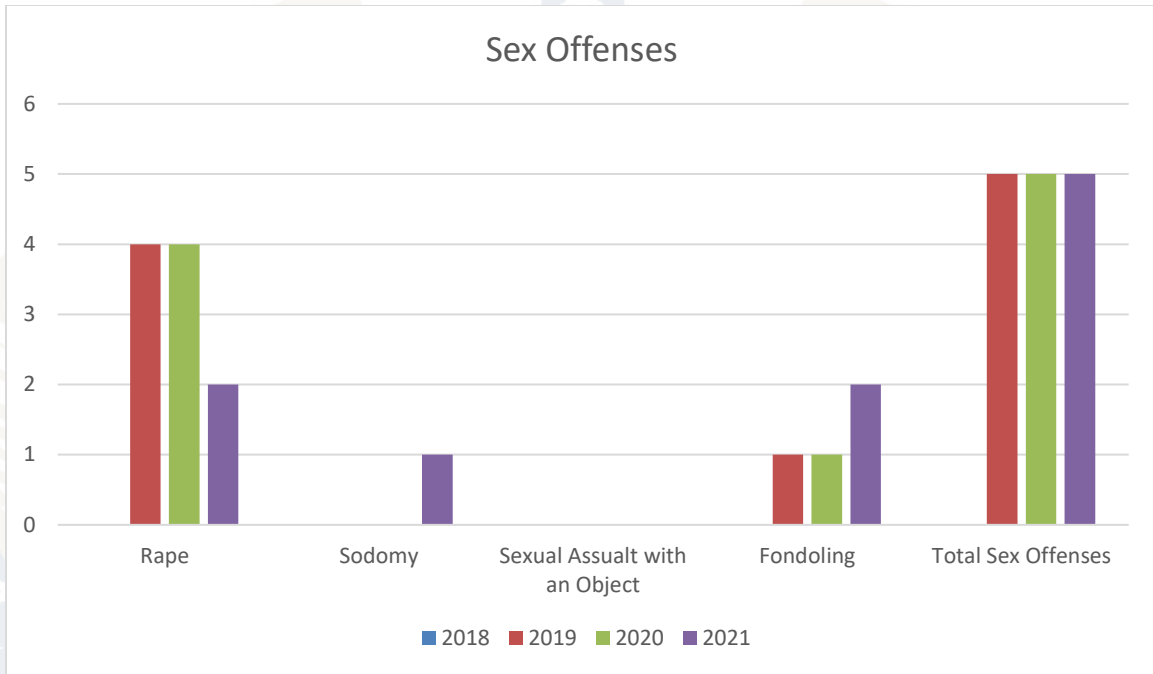
By design, LEAs generate NIBRS data as a by-product of their respective records management systems (RMSs). Therefore, an LEA builds its system to suit its own individual needs, including all of the information required for administration and operation, then forwards only the data required by NIBRS to the National UCR Program. As more agencies report via NIBRS, the data collected will provide a clearer assessment of the nation's crime experience.



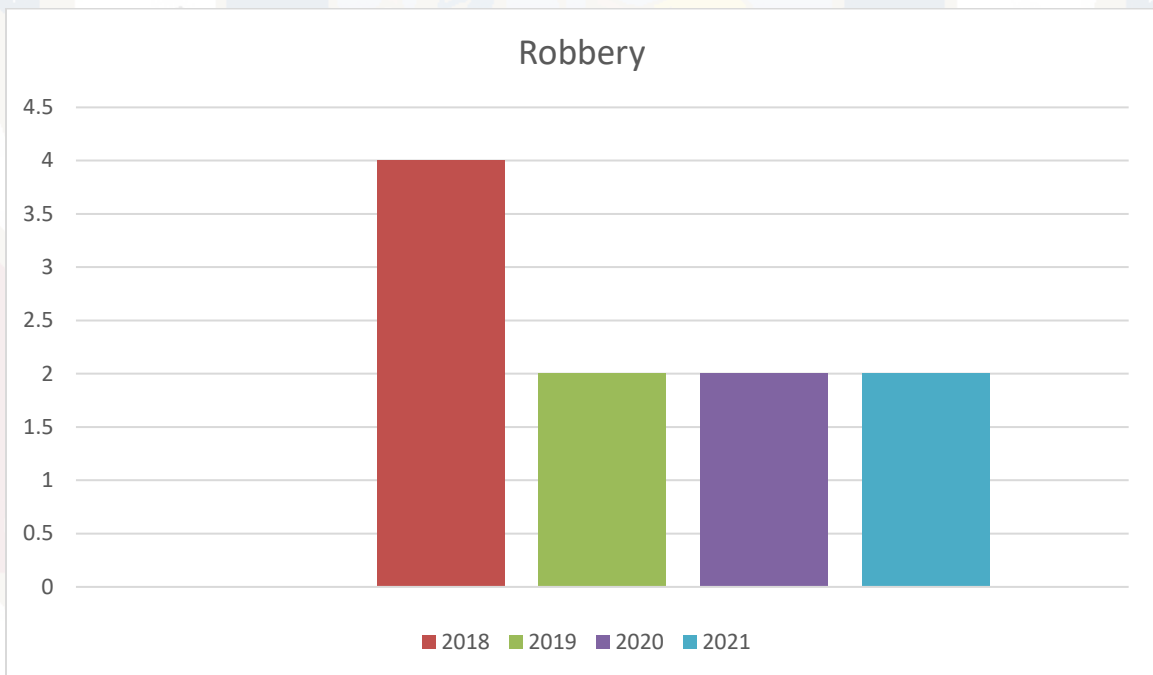
The Wilkesboro Police Department again did not have any homicides in 2021.



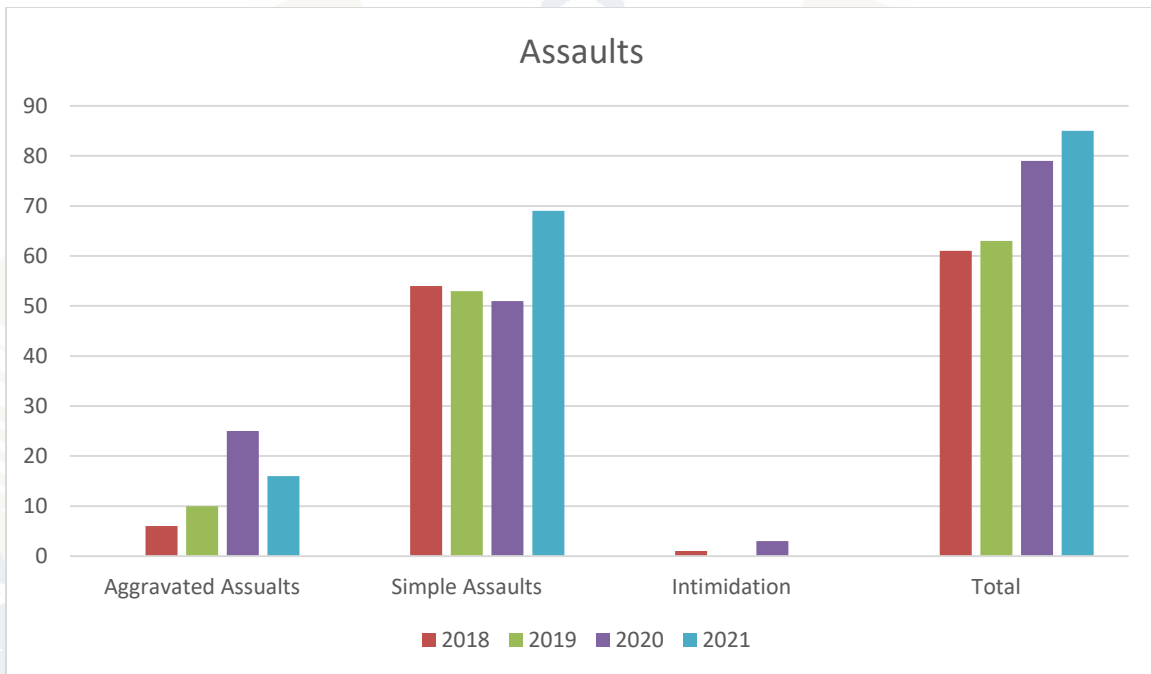
The department had a 66.7% decrease in this category with the department reporting one (1) in 2021.



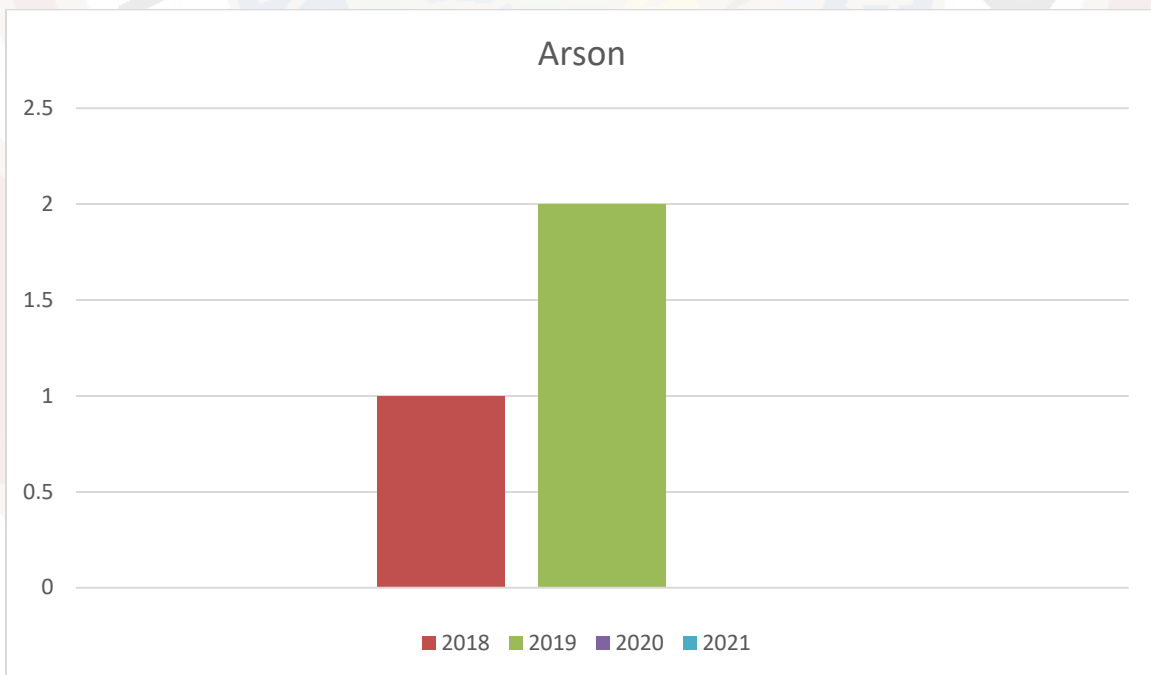
The department saw no change in this area across the board with five (5) sex offenses in 2021.



The department had no change in this category for 2021.

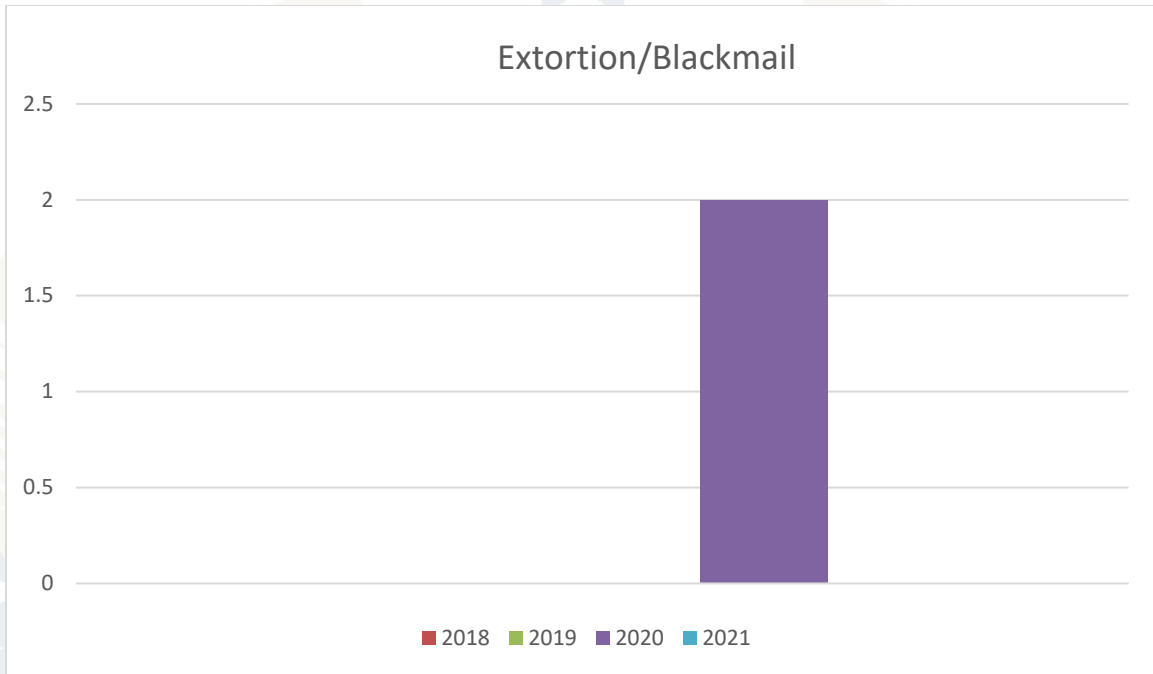


The department saw a 36% decrease in aggravated assaults, a 35.3% increase in simple assaults and a 100% decrease in intimidation cases. Overall, we experienced a 7.6% increase in these crimes.

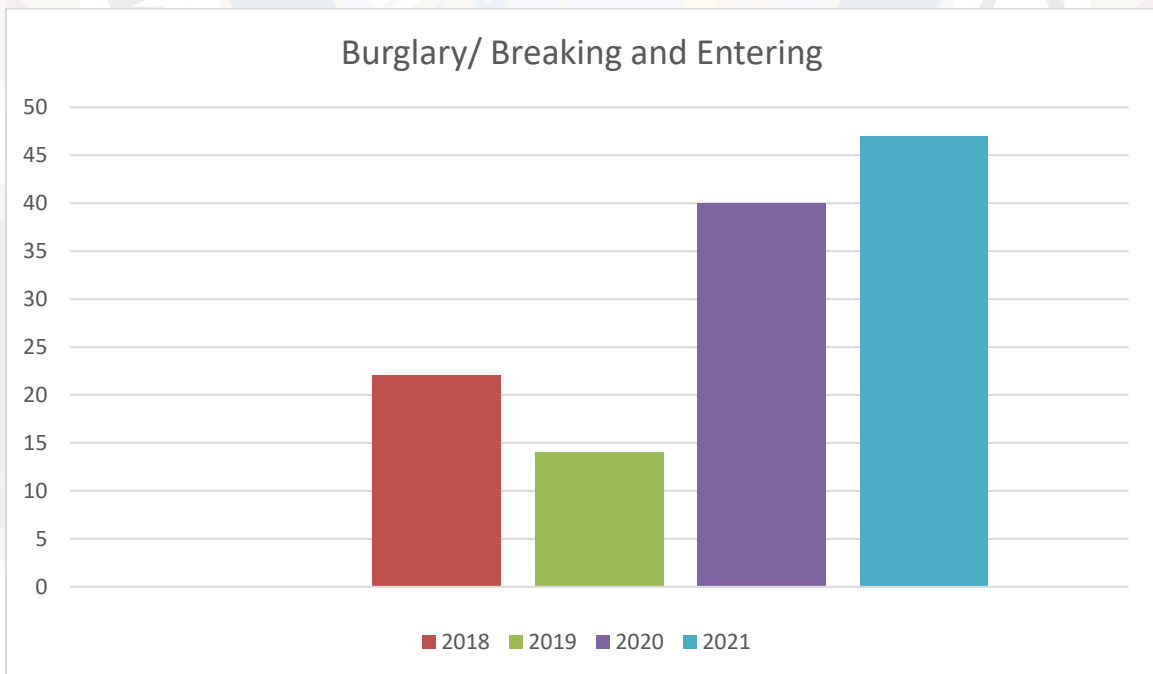


The department had zero (0) Arsons in 2021.

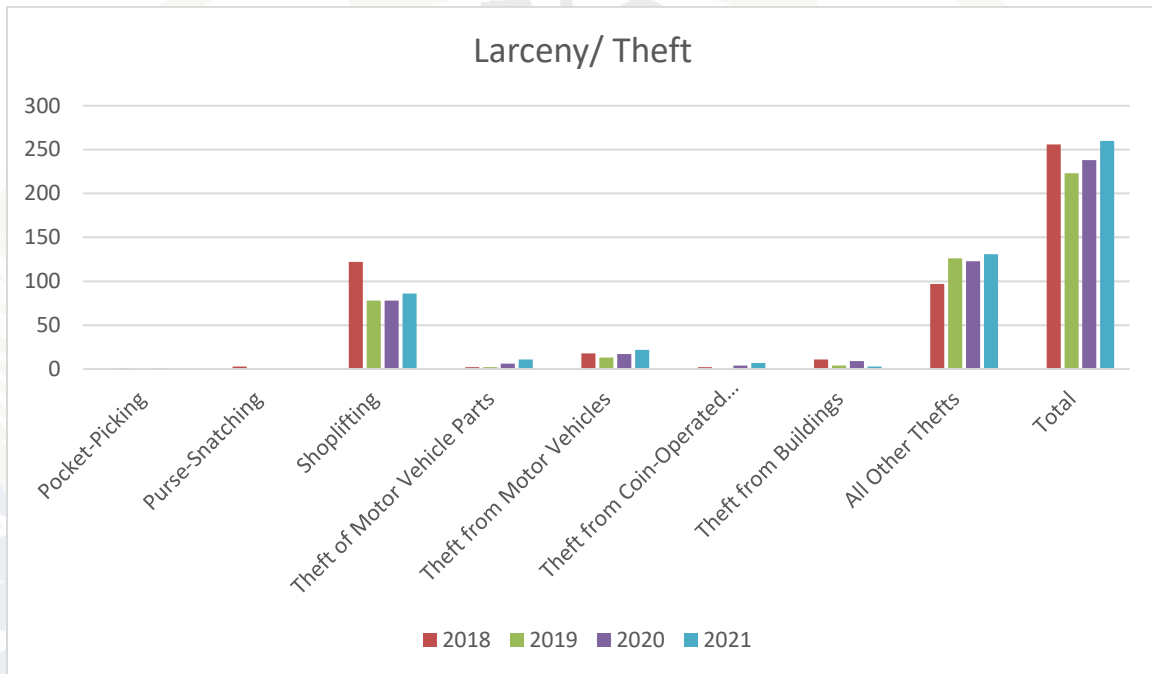




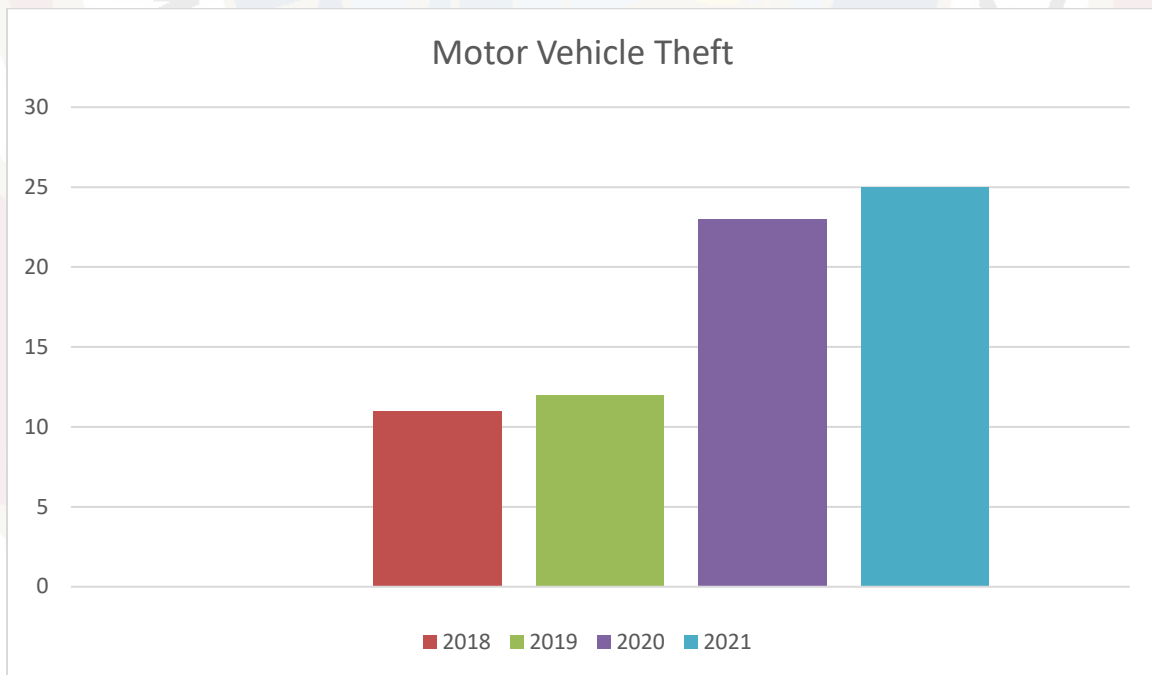
The department saw a 100% decrease in Extortion/Blackmail cases with the department reporting zero (0) in 2021.



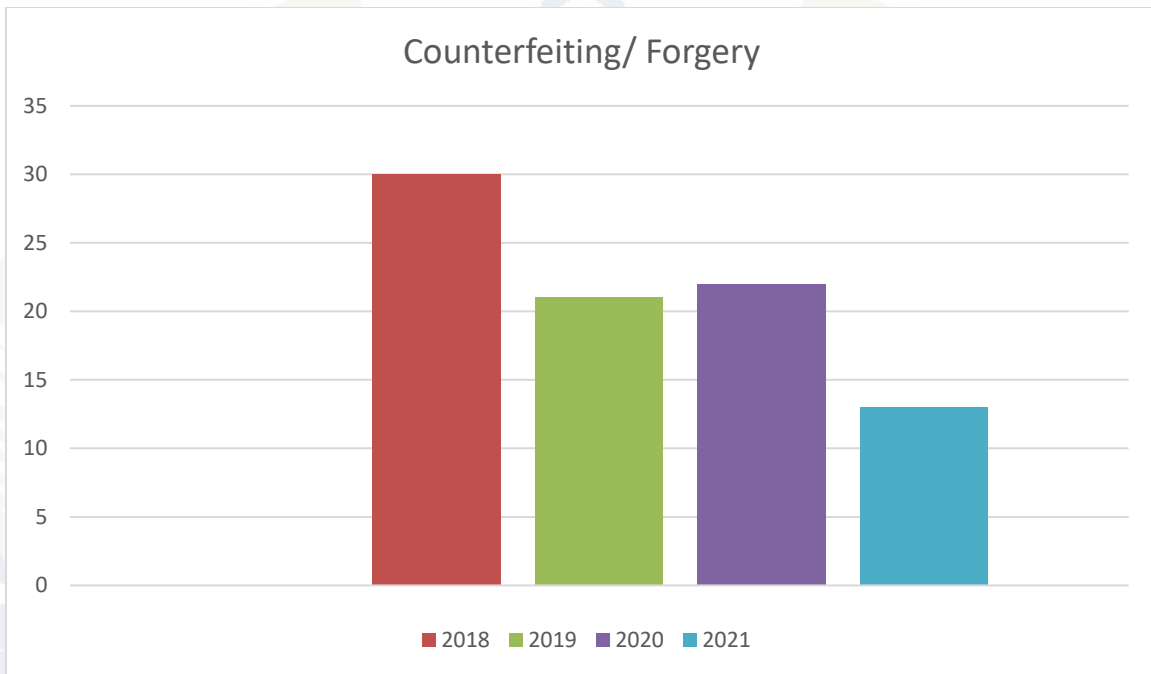
The department saw a 17.5% increase in this category going from forty (40) in 2020 to forty-seven (47) in 2021.



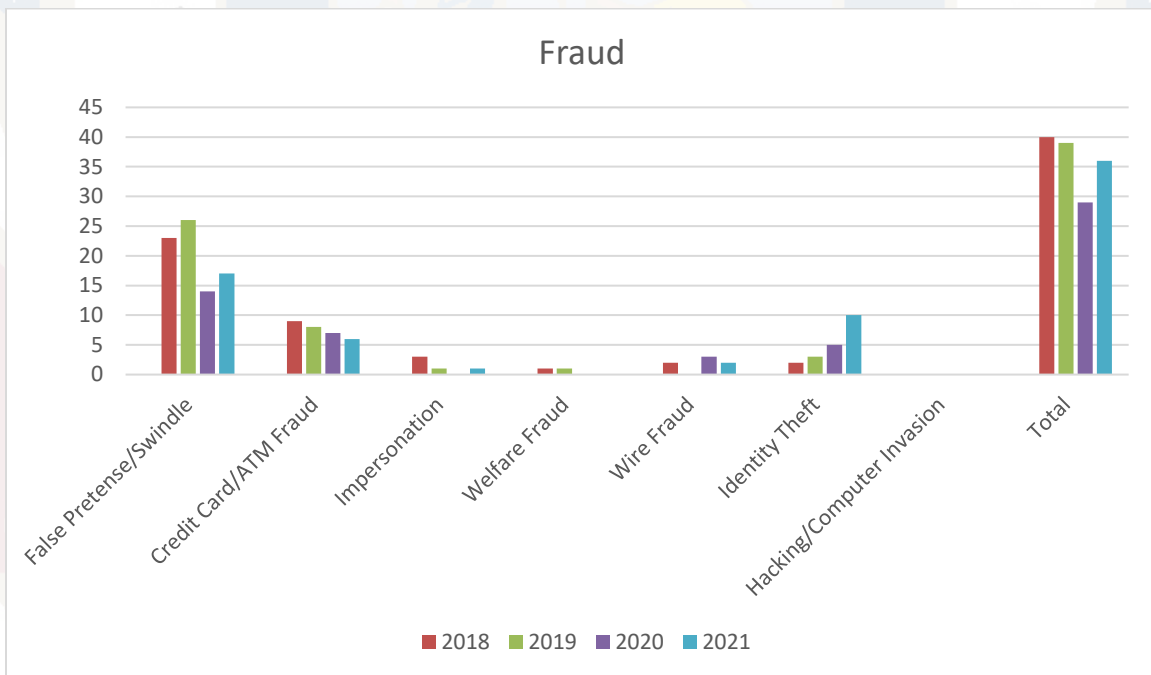
The department had a 9.2% increase in all larcenies/thefts in 2021.



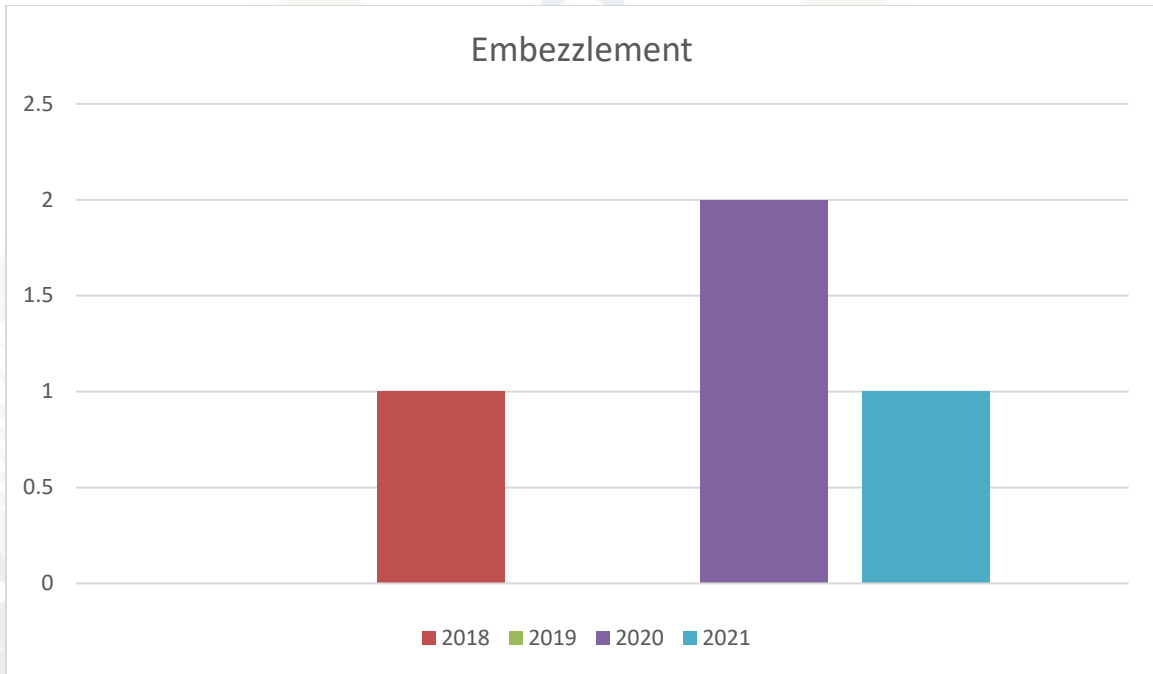
The department had an 8.7% increase in motor vehicle thefts, with twenty-three (23) in 2020 and twenty-five (25) in 2021.



The department had a 40.9% decrease in these crimes with thirteen (13) reported in 2021.



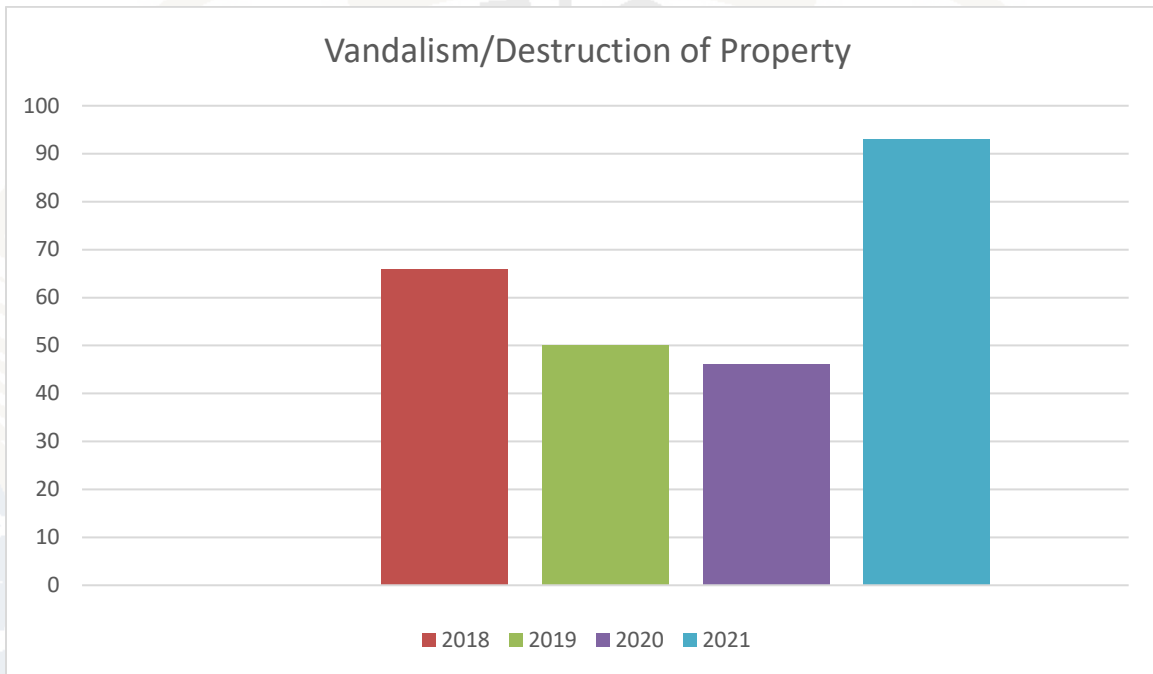
The department saw an increase in False pretense/Swindle and Identity Theft and a decrease in Credit Card and Wire Fraud. Overall, Fraud is up 24.1% in 2021.



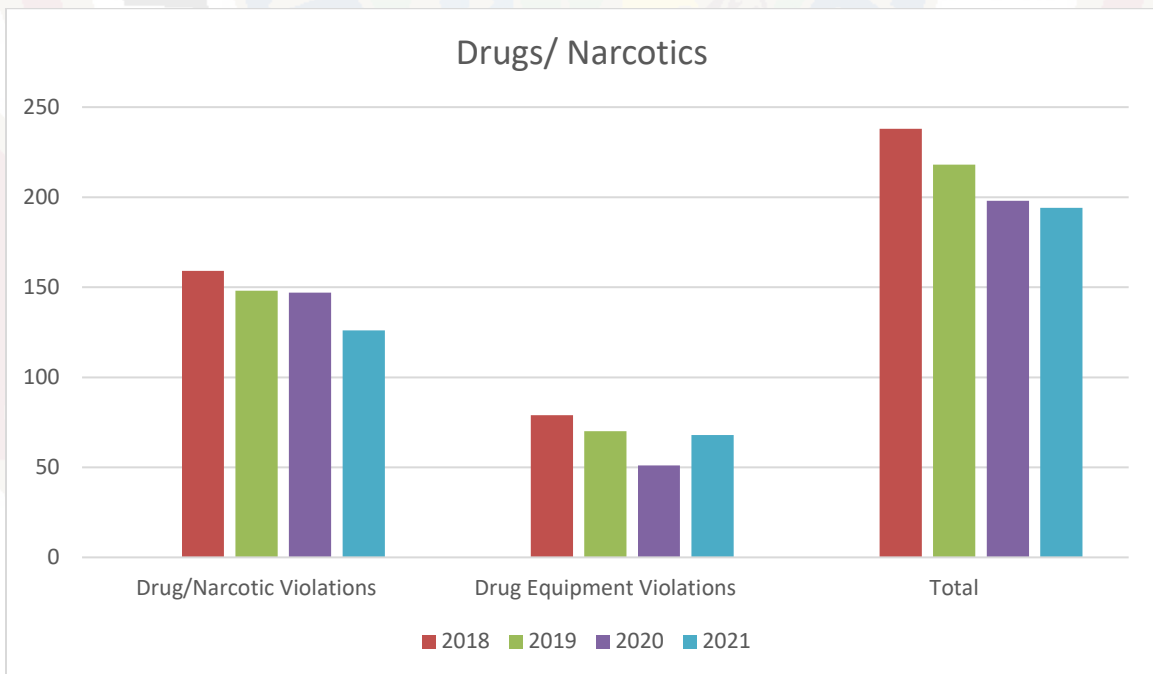
The department saw a 50% decrease in Embezzlement crime with only one (1) reported in 2021.



The department saw a 12.5% decrease in stolen property crime with seven (7) reported in 2021.

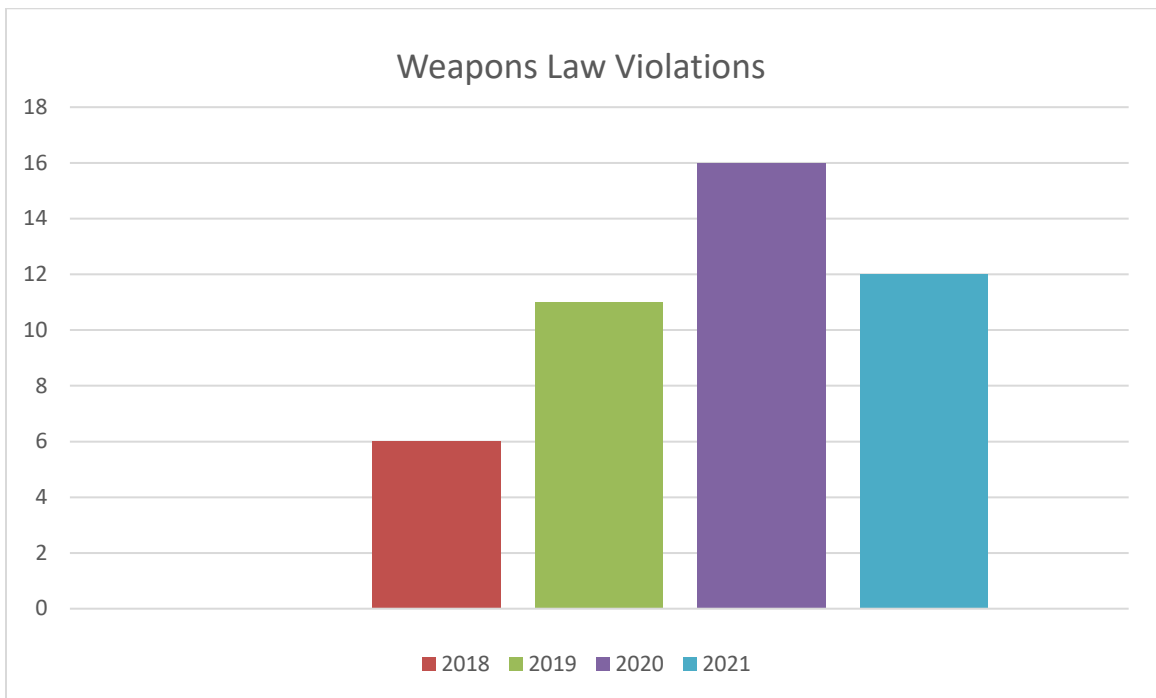
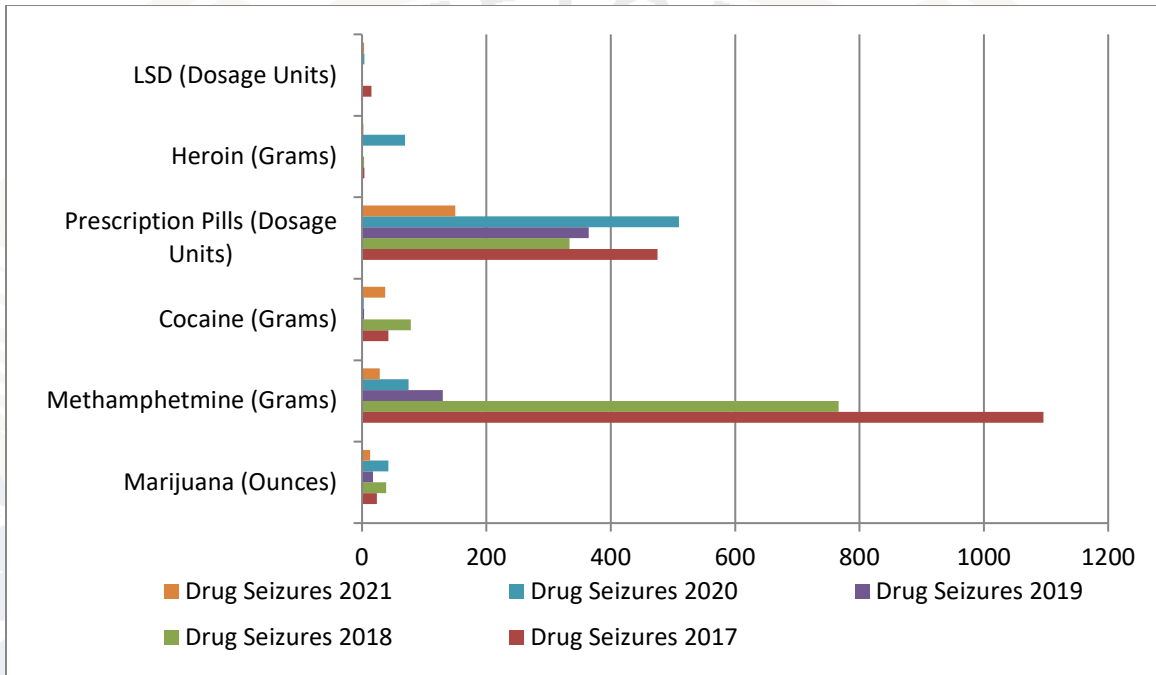


The department saw a 102.3% increase in Vandalism/Destruction of Property crime with ninety-three (93) reported in 2021.

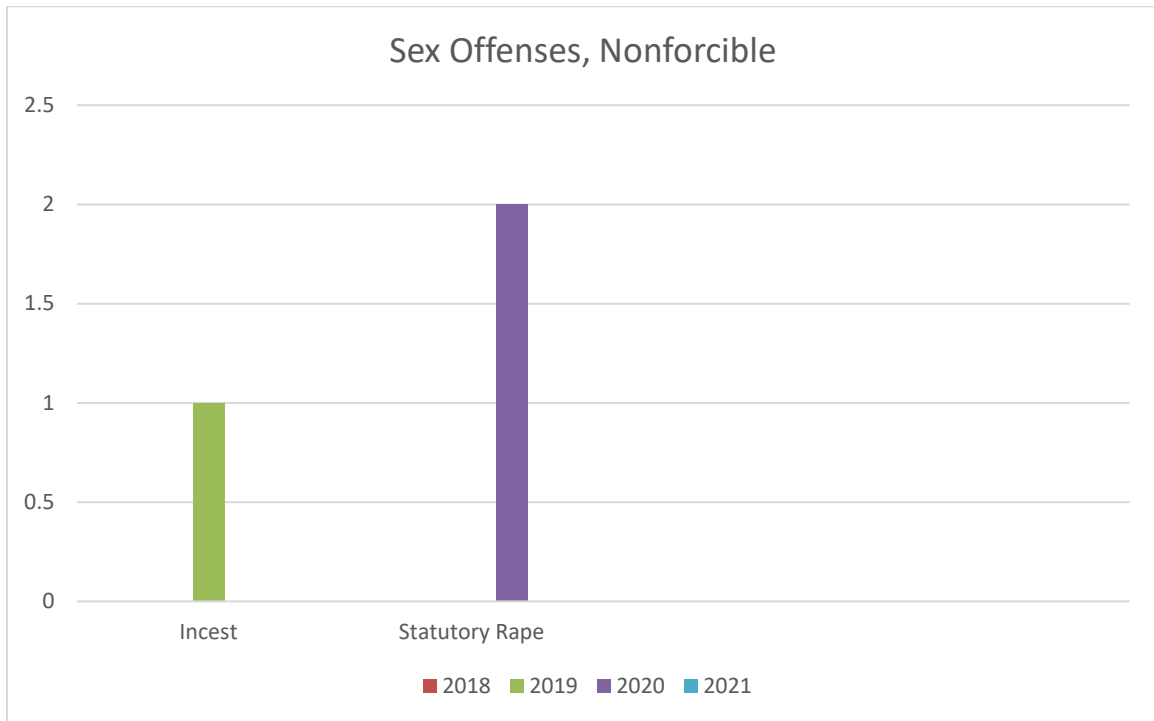


The department had a reduction in this category for 2021, decreasing by 2% total

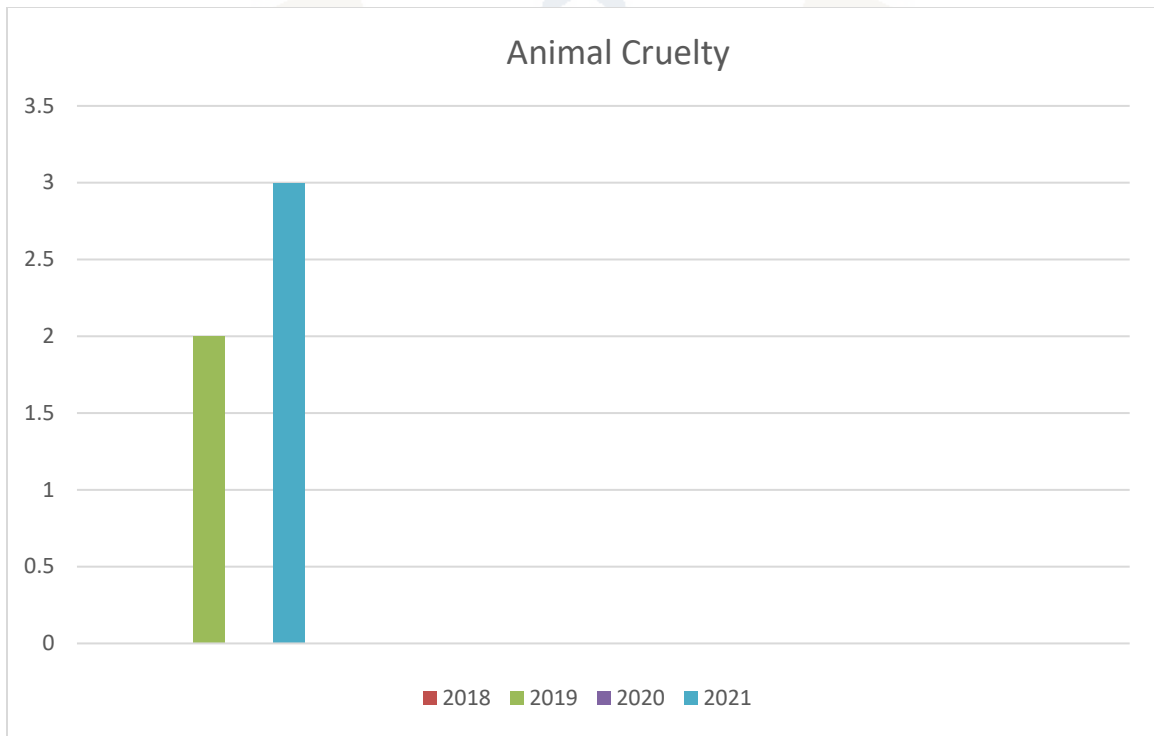




The department saw a 25% decrease in this category in 2021.



The department saw 100% decrease in Nonforcible Sex Offenses with zero (0) reported in 2021.



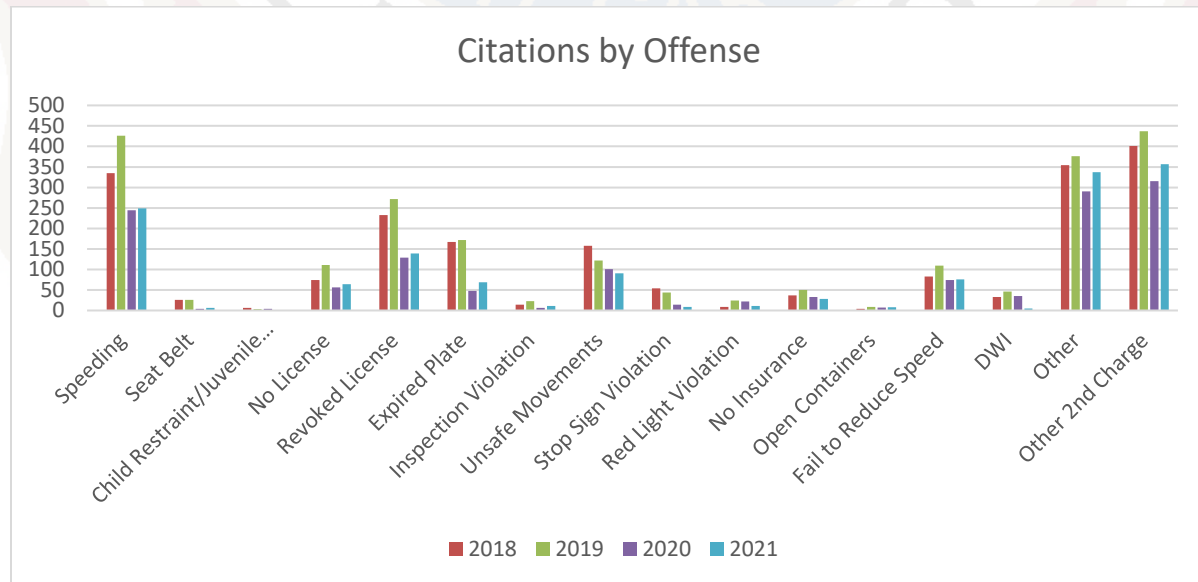
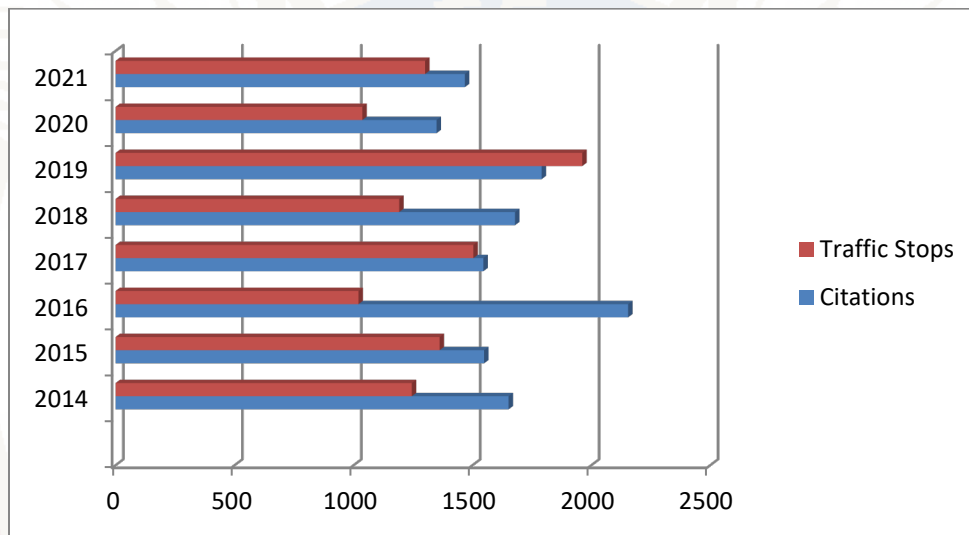
The department saw three (3) cases of Animal Cruelty in 2021.

The following crime categories had zero (0) crimes reported: Gambling, Prostitution, Bribery and Human Trafficking in either 2018, 2019, 2020 or 2021. Overall, in 2021, the Wilkesboro Police Department observed a total increase in crime of 9.2%.

## Traffic Data

### Citations

Citations differ from arrests in law enforcement reporting. Citations are primarily issued to offenders charged with infractions or minor misdemeanors that do not require the signing or the posting of a bond (waivable offenses). Citations are written for traffic violations, violation of ABC Laws, violations of the Town Ordinances and other minor violations that are not included in the UCR totals for a given year. In 2021, officers of the Wilkesboro Police Department issued 1,067 citations with 1,468 charges and conducted 1,031 traffic stops.

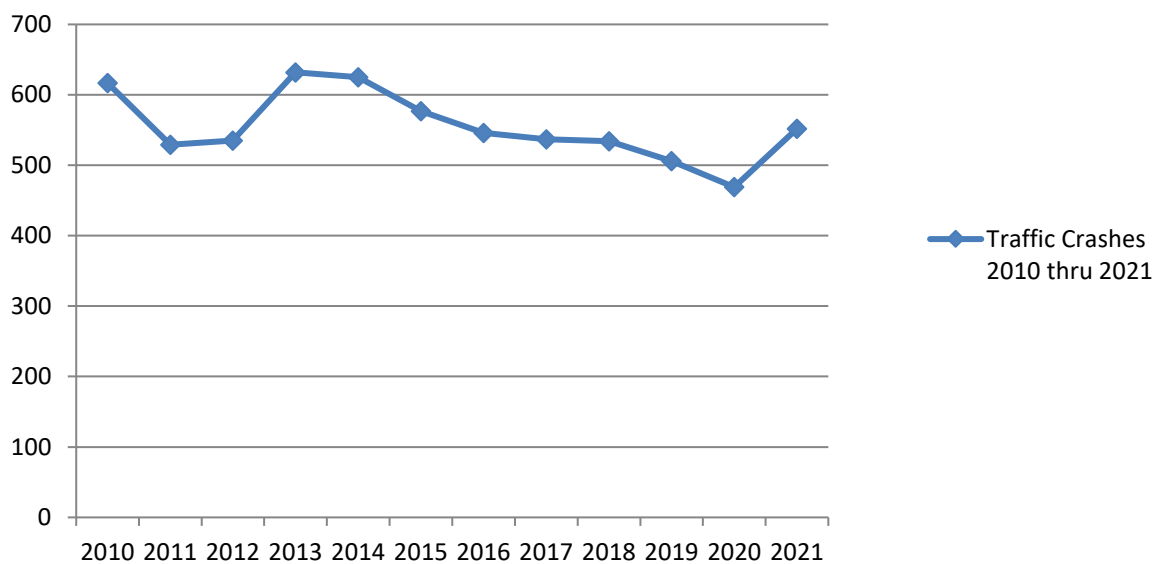


## Traffic Collisions

In 2021, officers of the Wilkesboro Police Department investigated 552 traffic collisions.



### Traffic Collisions 2010 thru 2021

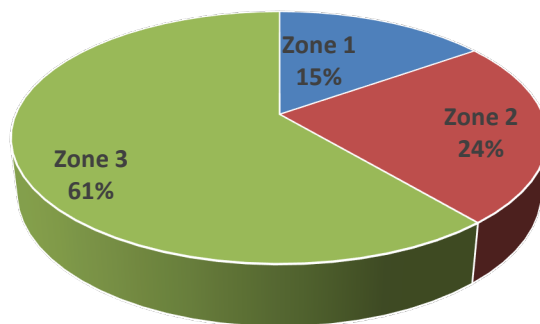




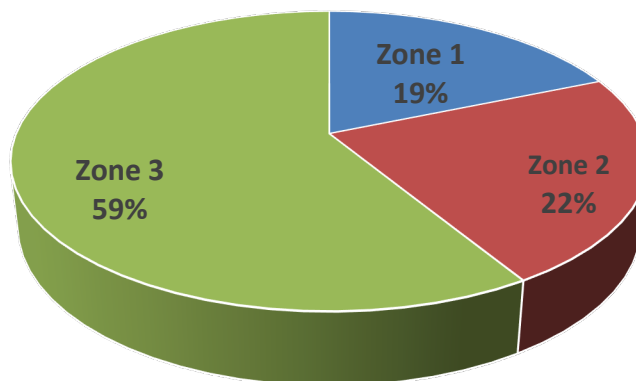
### Collisions by Area

To provide better coverage of the city the Wilkesboro Police Department has divided the city into three zones. Zone 1 consists of the East side of the city, which is from NC Hwy 16 South and Cherry Street, East to the city limits. Zone 2 consists of the middle section of the city which contains River Street, NC Hwy 268 West, Curtis Bridge Road, and US Hwy 421 Business. Zone 3 consists of the West side of the city which is the US Hwy 421 area. This area contains a lot of retail stores in the city.

#### 2020 Collisions by Area



#### 2021 Collisions by Area



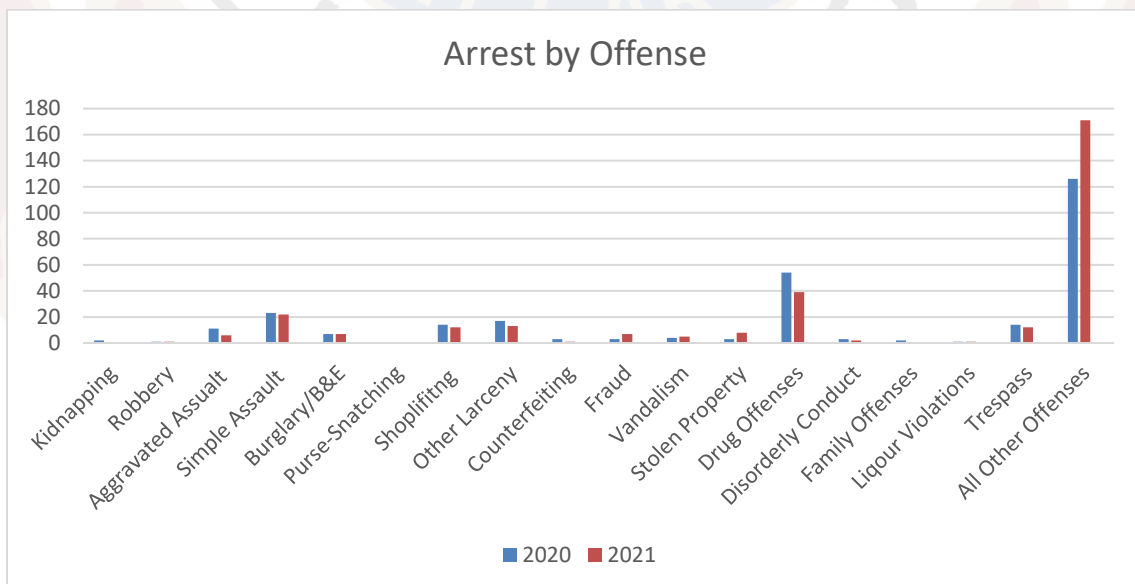
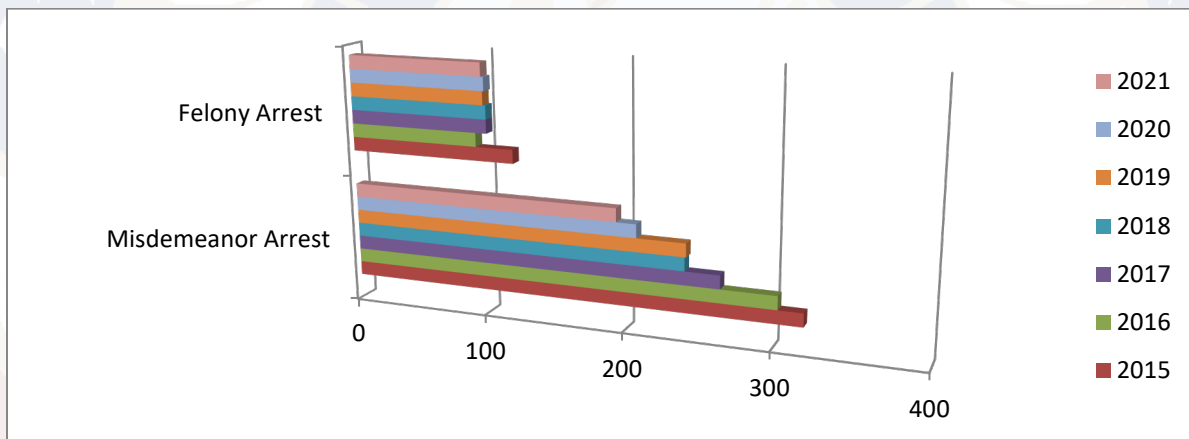
## Arrest Data

### Misdemeanor Arrest Charges

In 2021, the Wilkesboro Police Department made 328 Misdemeanor Arrest Charges and made 194 Misdemeanor Arrests.

### Felony Arrest Charges

In 2021, the Wilkesboro Police Department made 153 Felony Arrest Charges and made 99 Felony Arrests.



## Wilkesboro Police Department Training

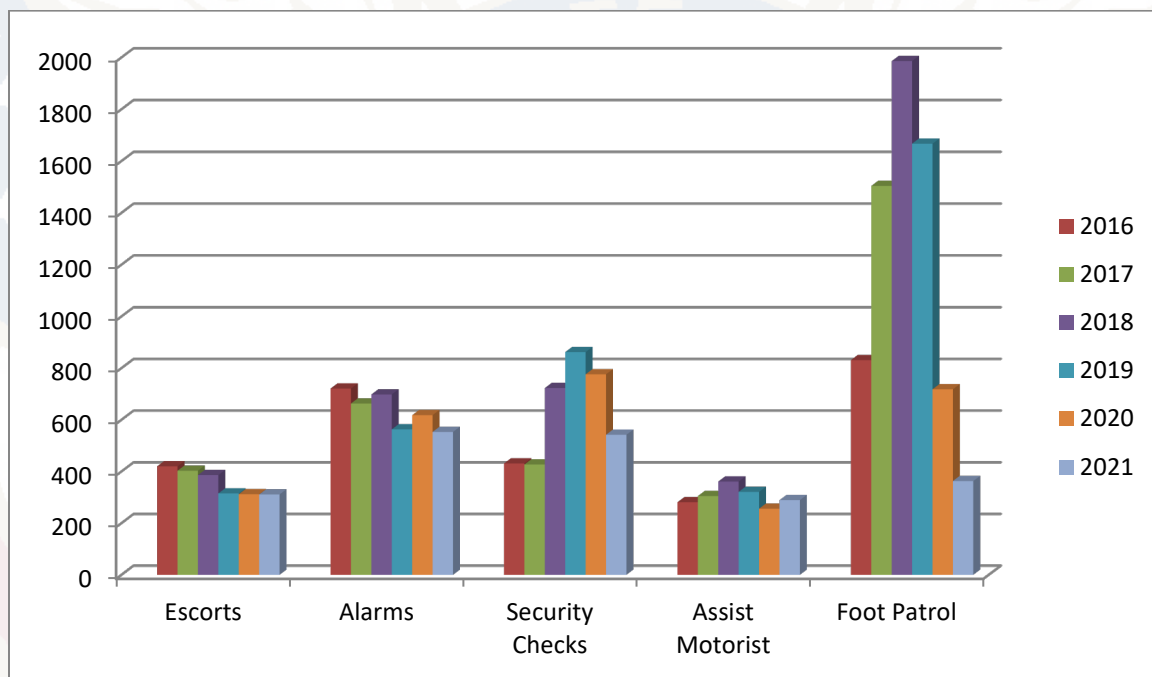
In 2021 all officers within the department completed 52 hours of In-Service Training. Of those 52 ours, 24 hours are mandated by the State of North Carolina Training and Standards Commission.



The additional 28 hours of in-service training is mandated by the department. Members of the department also attended additional training throughout the year. Every member of the department received 16 hours of de-escalation specific training.

## Community Service

The Wilkesboro Police Department has maintained the community service philosophy during 2021. With community service in mind, every police officer is encouraged to interact with the public during their shifts. These activities have included vacation/residence checks, funeral, and business escorts, responding to alarms and emphasis patrols in addition to the daily community policing contacts in retail and residential areas of the town.





## **Operation Christmas Cheer**

For several years, the Wilkesboro Police Department has conducted Operation Christmas Cheer. This program was developed to assist citizens in Wilkesboro by delivering food boxes to them. Every year, the program has been funded by donations from Kulynych Family Foundation One, Wilkesboro Business and Professional Club, Cook Family, and the Town of Wilkesboro.

