



Wilkesboro Police Department

2010 Annual Report



To save on printing costs, this document is provided in electronic format rather than the traditional booklet form. Copies will be publicly available on the Wilkesboro Police Department web site www.wilkesboropd.com. Hard copies may be requested from the Wilkesboro Police Department at 336-667-7277.

Table of Contents

<u>Introduction</u>	3
<u>Agency</u>	
I. <i>Mission Statement</i>	4
II. <i>Organizational Chart</i>	5
III. <i>Accreditation</i>	6
IV. <i>New Employees</i>	8
V. <i>Promotions</i>	10
<u>Annual Review and Analysis</u>	
I. <i>Response to Aggression</i>	12
II. <i>Internal Affairs/Complaints</i>	13
III. <i>Vehicle Pursuits</i>	14
IV. <i>Grievances</i>	14
<u>Performance Reports</u>	
I. <i>Crime Index</i>	15
II. <i>Non-Crime Index</i>	17
III. <i>Traffic.</i>	18
IV. <i>Community Service</i>	20
V. <i>National Night Out</i>	21
VI. <i>Special Olympics</i>	22

Introduction

To: Citizens of the Town of Wilkesboro
Mayor Mike Inscore
Members of Town Council
Town Manager Ken Noland

On behalf of the police officers and staff of the Police Department, I am pleased to submit to you the 2010 Annual Report. This report will provide the reader with information regarding the various divisions and units within the Department and give them a glimpse into our activities and accomplishments this past year.

The report also contains information regarding crime trends in the community, as well as reported crimes and arrests. In 2010, we continued to address business and neighborhood crime, domestic violence, unlawful sale and possession of drugs, DWI & traffic enforcement and safety issues throughout the Town of Wilkesboro.

Significant events involving the Police Department in 2010 include:

- Placed 14th in the state in donations for Special Olympics.
- Received award for main street community uniform patches
- Joined North Wilkesboro Police Department in a joint dispatch system
- Successful National Night Out event with over 1000 people
- Upgraded communications with 2 new servers and additional mobile computers
- Installed \$80,000.00 generator with a cost to town of only \$7,000.00 thru grants and surplus state equipment.
- Intermediate Certificates awarded to 2 officers for training and education
- 2010 all time high of 3,450 combined training hours for employees
- Reduction in larcenies and burglaries through a strong neighborhood and business patrolling program.

The principles and practices of community policing remain our best approach to policing in our community. Throughout the year we have taken pride in serving our community and upholding the rights of citizens. We thank you for your continued support of the Department's law enforcement and community service efforts. The members of the Wilkesboro Police Department continue to demonstrate their commitment to providing a safe community in which to live, work and visit.

Chief Robert D. Bowlin



Mission Statement of the Wilkesboro Police Department:

*Not One Step Backwards with
Service, Accountability, Professionalism, Integrity, and Dignity*

We provide quality law enforcement to our community with Service, Accountability, Professionalism, Integrity, and Dignity. We will always work in unison with our citizens and law enforcement partners while applying our objectives to make Wilkesboro a great place to Live, work, and visit.

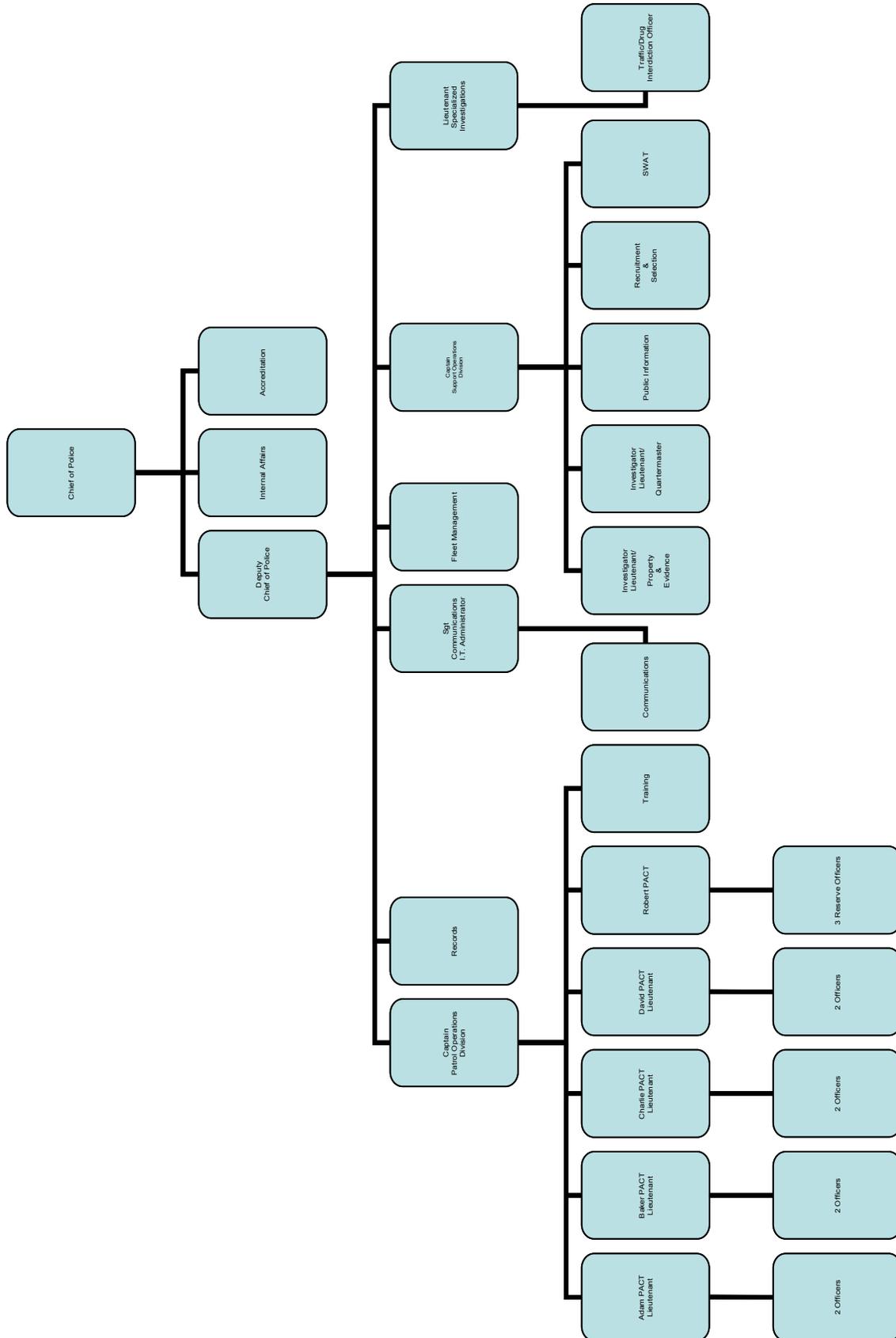
Service-Our community and department members are deserving of our full efforts and attention every minute of every day.

Accountability-We recognize that personal and organizational ethics are essential for the department to perform at the highest professional level and to the accomplishment of our mission. We know that we must always be transparent with the ones we serve and report to them often. We realize that the Wilkesboro Police Department ultimately belongs to the citizens

Professionalism-We strive for excellence in providing quality service while maintaining a work environment that develops our members through effective, timely training and progressive leadership.

Integrity-Greatly valued by the Wilkesboro Police Department. Departmental integrity requires that members maintain the highest standards for the law enforcement profession and are held accountable for the exercise of their authority. The Constitutions of the United States and of North Carolina, State statutes, and Departmental Policy serve to establish boundaries by which authority may be responsibly used recognizing that policies and procedures cannot be written to anticipate every circumstance in which authority may be exercised appropriately.

Dignity-Treating everyone with a caring and compassionate attitude while ensuring fairness and equality for all.



Departmental Accreditation

The Wilkesboro Police Department is in the final stages of its accreditation process. This accreditation will culminate a nearly three-year effort to raise professional standards of the agency and will move the Wilkesboro Police Department into the top-tier of all law enforcement agencies. A team of outside assessors will visit Wilkesboro and conduct a thorough review of the Police Department August 27-30, 2011.

The Law Enforcement Accreditation Program was the first credentialing program established by the Commission on Accreditation for Law Enforcement Agencies (CALEA) after its founding. It was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement. That mission continues today. The program is open to all types of law enforcement agencies, on an international basis. It provides a process to systematically conduct an internal review and assessment of the agencies' policies and procedures, and make adjustments wherever necessary to meet a body of internationally accepted standards.

Since the first CALEA Accreditation Award was granted in 1984, the program has become the primary method for an agency to voluntarily demonstrate their commitment to excellence in law enforcement. The standards upon which the Law Enforcement Accreditation Program is based reflect the current thinking and experience of law enforcement practitioners and researchers. Major law enforcement associations, leading educational and training institutions, governmental agencies, as well as law enforcement executives internationally, acknowledge CALEA's Standards for Law Enforcement Agencies and its Accreditation Program as benchmarks for today's professional law enforcement agency.

- CALEA Accreditation requires an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- CALEA Accreditation standards provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- CALEA Accreditation requires a preparedness program be put in place- so an agency is ready to address natural or man-made unusual occurrences.
- CALEA Accreditation is a means for developing or improving upon an agency's relationship with the community.

- CALEA Accreditation strengthens and agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Being CALEA Accredited can limit the agency's liability and risk exposure because it demonstrates that internationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA- trained assessors.
- CALEA Accreditation facilitates and agency's pursuit of professional excellence.

Once the department has received the award it must continue to build upon the initial effort and maintain a high level of professionalism and dedication to the community.

New Employees

The Wilkesboro Police Department hired three (3) officers in 2010. These officers replaced two who left the agency to further their career in other areas and one filled a vacancy left with the addition of traffic enforcement officer position provided by the Governors Highway Safety Program.



Nathan Wells

Nathan Wells came to the department after completing the Basic Law Enforcement Training Program at Wilkes Community College.

Philip Brown comes to the department after completing the Basic Law Enforcement Training Program at Wilkes Community College. Officer Brown also has a Bachelors Degree in Criminal Justice from Lees-McRae College.



Philip Brown



Jerry Parsons comes to the department after completing the Basic Law Enforcement Training Program at Wilkes Community College. Officer Parsons also has an Associates Degree in Criminal Justice from Wilkes Community College.

Jerry Parsons

Promotions



Sergeant Darin Church

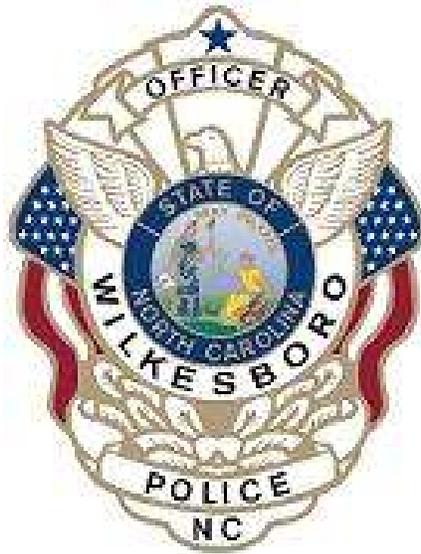
Sgt. Church is a eleven year veteran of law enforcement who served with the North Carolina Division of Motor Vehicles before coming to Wilkesboro. Upon his promotion he was assigned to the Adam PACT. Sgt. Church has an Associates Degree in Criminal Justice Technology from Wilkes Community College and possesses his Advanced Law Enforcement Certification.



Sergeant Steve Rose

Sgt. Rose is a seven year veteran of law enforcement who started his career with the Wilkesboro Police Department. Upon his promotion he was assigned to the Information Technology/Communications Section of the department. Sgt. Rose has an Associates Degree from Wilkes Community College and possesses his Intermediate Law Enforcement Certification.

Annual Review



& Analysis

Response to Aggression

Because the application of force on an individual by a police officer is subject to close scrutiny by society the Wilkesboro Police Department investigates all incidents involving officers where some type of response was used on an individual. All response must be reasonable and necessary. Each response to aggression incident is reviewed by the Division Commander and then by the administrative staff for compliance with policy and the reasonableness of the response used.

During 2010 Wilkesboro Police Department Officers were involved in 17 response to aggression incidents. All were reviewed and found to be justified and within policy. The departments Early Intervention System was activated on one officer for the number of response to aggression incidents he was involved in. A thorough investigation was conducted and found there was no problem existing with the officer. Below is a breakdown of the incidents for 2010:

Shift	2009	2010
Day (0700-1900)	7	4
Night (1900-0700)	7	13
Division		
Patrol	11	17
Support	3	0
Suspect Activity		
Assaultive	2	1
Non-Compliant	7	5
Running/Evading	4	6
Fighting	0	2
Known Threat/ Felony Stop	1	3
Weapon Found on Suspect	0	4
Officer Response		
Firearm (Drawn)	2	4
Firearm (Fired)	0	0
Hands	12	4
Taser (Activated)	0	6
Pepper Spray	0	0
Response by Race		
White	9	13
Black	5	2
Unknown	0	2
Response by Sex		
Male	10	14
Female	4	3
Totals	14	17

Internal Affairs/Complaints

The Wilkesboro Police Department investigates all complaints received by the agency. Complaints may be received in writing, in person, by telephone, by email and anonymous complaints are accepted. The preferred method is in writing on a *Citizen Complaint Form*.

The agency uses a two-tiered investigative system that involves the First Line Supervisors for minor complaints that may be a misunderstanding of policy or procedures and a formal investigation for more serious complaints. All officers assigned to internal investigations have specialized training in internal investigation affairs. The Chief of Police assigns all complaints to either a First Line Supervisor, Division Commander or to Internal Affairs for a complete investigation.

The agency investigated eight complaints filed in 2010 on Officers of the Wilkesboro Police Department. All complaints were on full-time officers from the Patrol Operations Division. Five of the complaints were from citizens outside the agency while three were initiated by the Command Staff inside the agency. Below is a breakdown of the complaints:

Complaint Origin	2010
Citizen	5
Internal	3
Originating Action	
Traffic Stop	4
Arrest	1
Officers Conduct	3
Disposition	
Sustained	4
Not Sustained	0
Unfounded	3
Exonerated	1

Definitions:

Sustained- The allegation is supported by sufficient evidence to believe the incident complained of occurred.

Not Sustained- Investigation discloses insufficient evidence either to prove or disprove the allegation.

Unfounded- The investigation disclosed that the act complained of never occurred and therefore is false

Exonerated- The incident complained of occurred; however, the actions of the staff member were lawful and proper.

Vehicle Pursuits

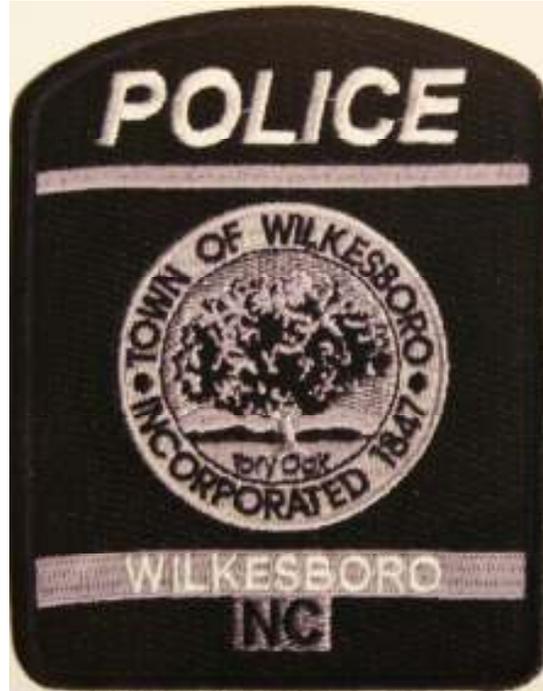
Police pursuits have high liabilities and receive much attention from the media and citizens. The policy of the Wilkesboro Police Department is for an immediate review of all pursuits to insure compliance with policy and a high regard for the safety and welfare of the public. The Department changed its policy in 2010 to not allow the pursuit of a motor vehicle for infraction offenses and misdemeanor offenses that do not pose a threat of injury or danger to the public if the suspect is not apprehended. This change has reduced vehicle pursuits by the Department.

In 2010 we had only two vehicle pursuits. One was the result of the suspect being involved in a assault, the pursuit lasted only 1.5 miles and the suspect was apprehended. The review showed it was a low risk pursuit due to the time of day, traffic conditions and low speeds. The second pursuit was a result of a traffic speeding violation. The officer initiated the pursuit to catch the vehicle but when speeds began to reach dangerous levels the officer followed policy and terminated the pursuit.

Grievances

The department had no grievances filed in 2010.

Performance

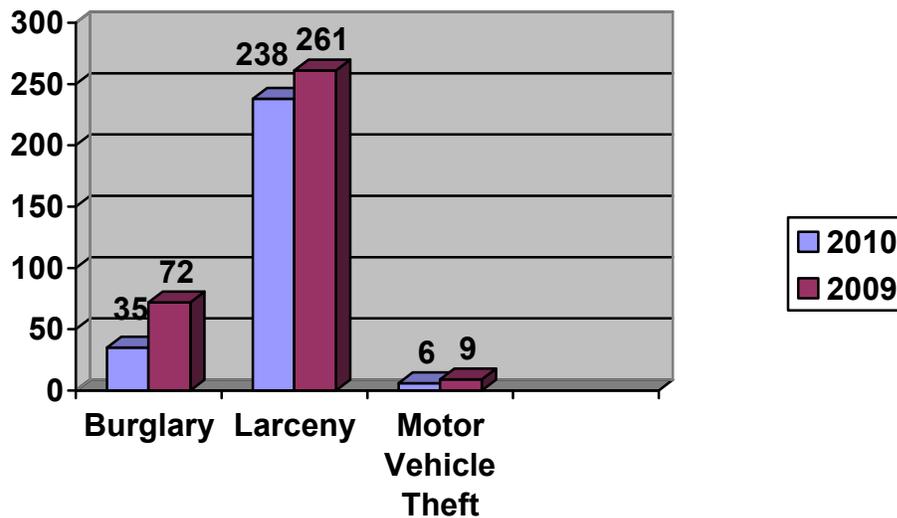


Reports

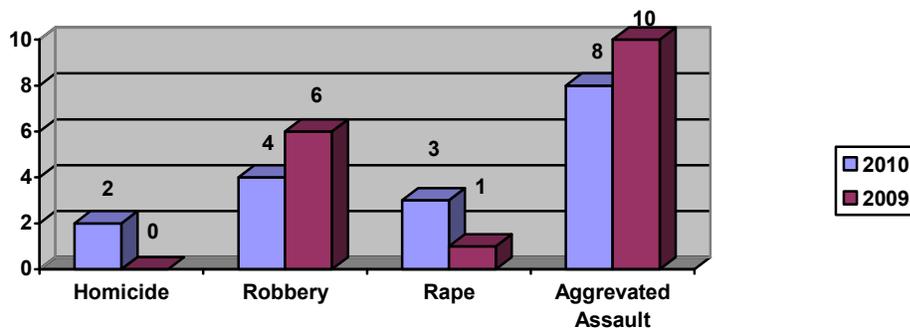
Crime Index

Monthly the Wilkesboro Police Department sends crime statistics to the North Carolina State Bureau of Investigation (SBI) Research and Planning Division. The SBI and FBI compile the data at the state and national levels into the Uniform Crime Reporting Program (UCR). The UCR program is based on a Crime Index. The Crime Index consists of seven major crimes selected for their serious nature, their frequency of occurrence and on the reliability of reporting from citizens to law enforcement agencies. The Crime Index includes the violent crimes of homicide, rape, robbery and aggravated assault; and the property crimes of burglary, larceny, and motor vehicle theft. The Crime Index is used when comparing crime rates and statistics for various cities, towns and counties across the United States.

Crime Index- Property Crimes



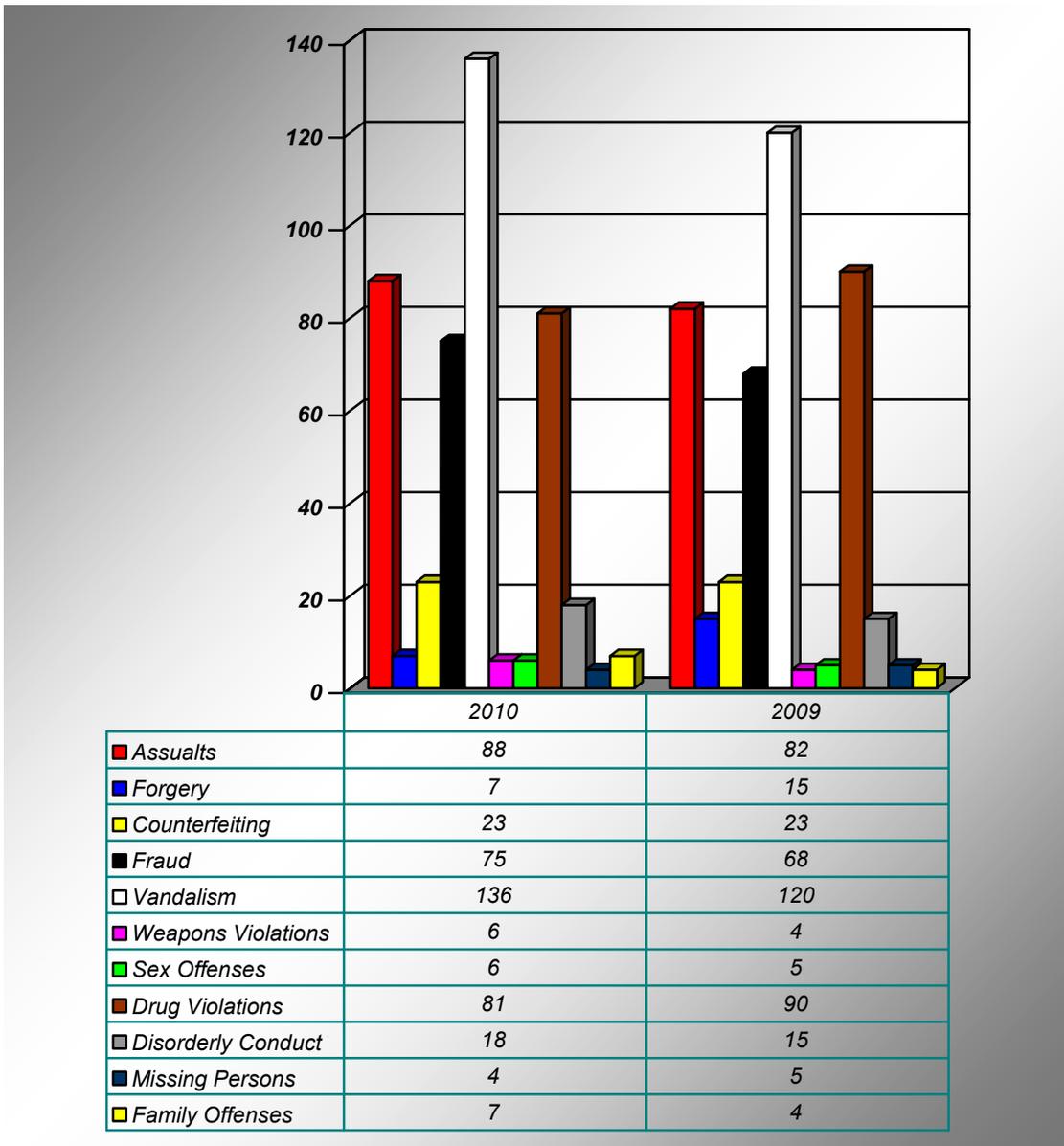
Crime Index- Violent Crime



The agency is proud to report a drop in four of the seven index crimes; Aggravated Assaults (-20%), Burglary (-51.38%), Larceny (-8.81%) and Motor Vehicle Theft (-33.33%). The departments' success is partially attributable to a proactive approach of increasing patrol efforts to areas designated as being victimized more than others.

Non-Index Crimes

The Non-Index crimes are all other crimes or incidents reported during the year. These crimes are taken seriously as many times they are an indication of the quality of life in a community.



Traffic

Citations

Citations differ from arrests in law enforcement reporting. Citations are primarily issued to offenders charged with infractions or minor misdemeanors that do not require the signing or the posting of bond (waivable offenses). Citations are written for traffic violations, violations of ABC Laws (such as public consumption of an alcoholic beverage), violations of the Town Ordinances and other minor violations that are not included in the UCR totals for a given year. In 2010, officers of the Wilkesboro Police Department issued 2,130 citations and conducted 1694 traffic stops.

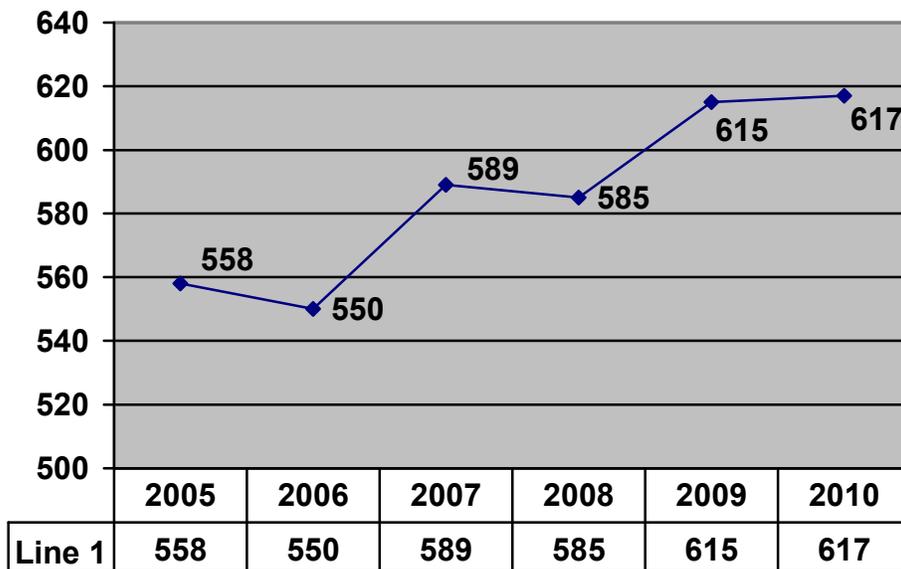
2010 Enforcement Action Taken by Driver's Sex, Race and Ethnicity

Action	Gender	White	Black	Native American	Asian	Other	Total by Race	Hispanic	Non Hispanic	Total by Ethnicity
Citation Issued	Female	417	29	0	2	3	451	18	433	451
No Action Taken	Female	14	1	0	0	0	15	2	13	15
On-View Arrest	Female	6	2	0	0	0	8	0	8	8
Written Warning	Female	15	0	0	0	0	15	0	15	15
Verbal Warning	Female	167	6	0	1	2	176	5	171	176
Citation Issued	Male	581	59	0	1	8	649	61	588	649
No Action Taken	Male	40	5	0	0	0	45	1	44	45
On-View Arrest	Male	18	5	0	0	1	24	2	22	24
Written Warning	Male	7	4	0	0	0	11	1	10	11
Verbal Warning	Male	275	19	0	1	5	300	19	281	300
Female Total	Female	619	38	0	3	5	665	25	640	665
Male Total	Male	921	92	0	2	14	1029	84	945	1029
Total		1540	130	0	5	19	1694	109	1585	

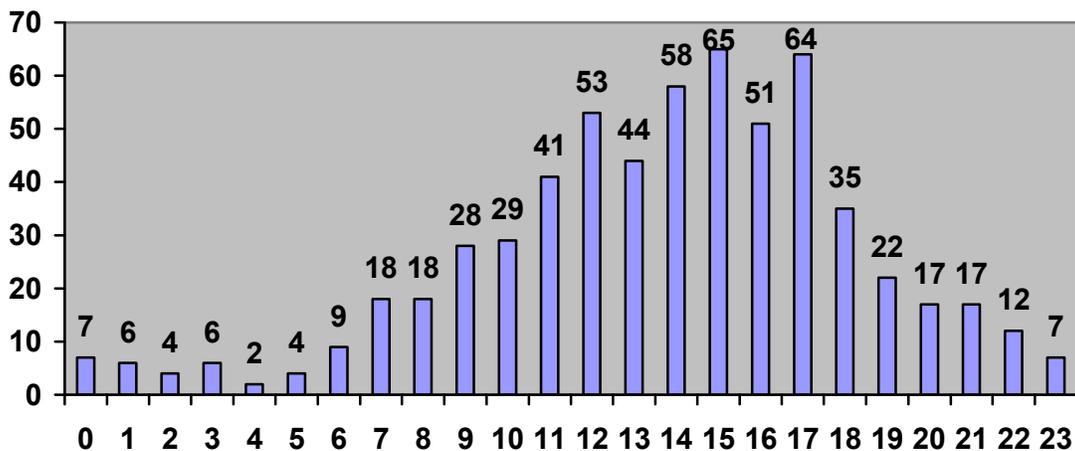
Traffic Crashes

In 2010, officers of the Wilkesboro Police Department investigated **617 traffic crashes, of which 3 were fatal**. This is an increase of 2 crashes from the previous year and also an increase in fatalities. The Town of Wilkesboro has averaged 585 crashes per year since 2005.

Traffic Crashes from 2005 thru 2010



2010 Crashes by Time of Day

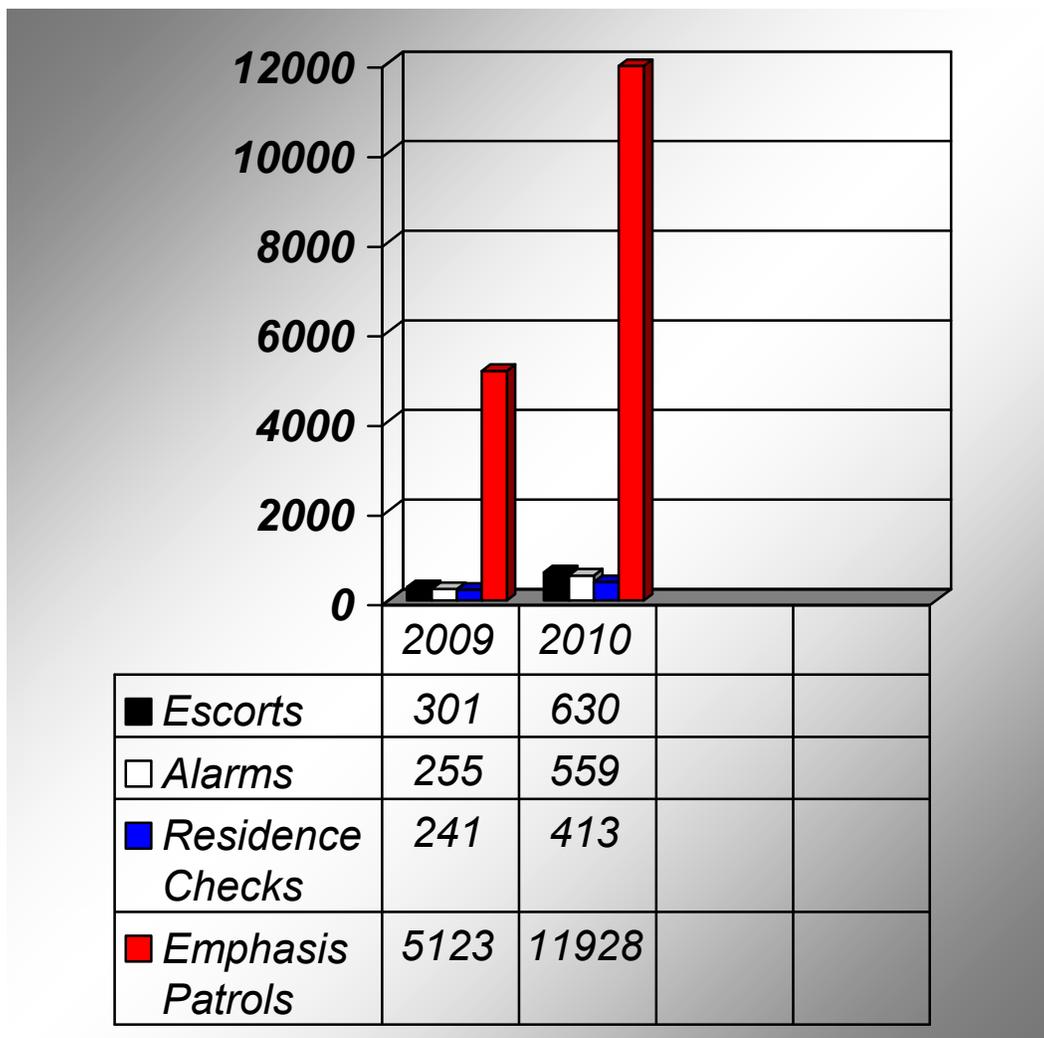


Hour of the Day in 24 Hours

Community Service

The Wilkesboro Police Department has maintained the community service philosophy during the declining economic times. These activities have included vacation/residence checks, funeral and business escorts, responding to alarms and emphasis patrols in addition to the daily community policing contacts in retail and residential areas of the town. The emphasis patrol program started in 2009 was increased in 2010 to include more areas of emphasis for patrol officers which contributed to the drop in burglary and larcenies in the town for 2010.

Community Service Activities 2009-2010



National Night Out



The 2010 National Night Out was again held for the third straight year. This year we partnered with the North Wilkesboro Police Department and held the event at West Park in North Wilkesboro. The event drew over 1000 people this year. Static displays were set up by local law enforcement, fire departments and the rescue squad. Activities were provided for children along with safety education materials for both parents and children. The department provided Kids I.D. materials as it has for the past three years.



Special Olympics



The Department once again participated in the 2010 Torch Run for Special Olympics. Officers also participated in several fund raising events for Special Olympics in 2010. Events were held at Chick-Fil-A and Biscuitville. The Department placed 14th in the State for donations raised in support of Special Olympics.

